

# **L805 User's Guide**



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# L805 User's Guide

Welcome to the L805 *User's Guide*.

For a printable PDF copy of this guide, [click here](#).

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## Product Basics

See these sections to learn about the basic features of your product.

[Printer Parts Locations](#)

[The Power Off and Sleep Timers](#)

[Epson Connect Solutions for Smartphones, Tablets, and More](#)

## Printer Parts Locations

See these sections to identify the parts on your printer.

[Control Panel Buttons and Lights](#)

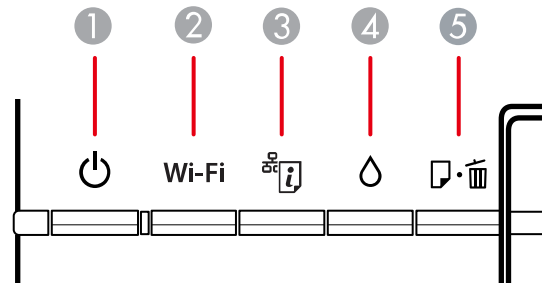
[Printer Parts - Top](#)





[Printer Parts - Inside](#)

[Printer Parts - Back](#)

Parent topic: [Product Basics](#)

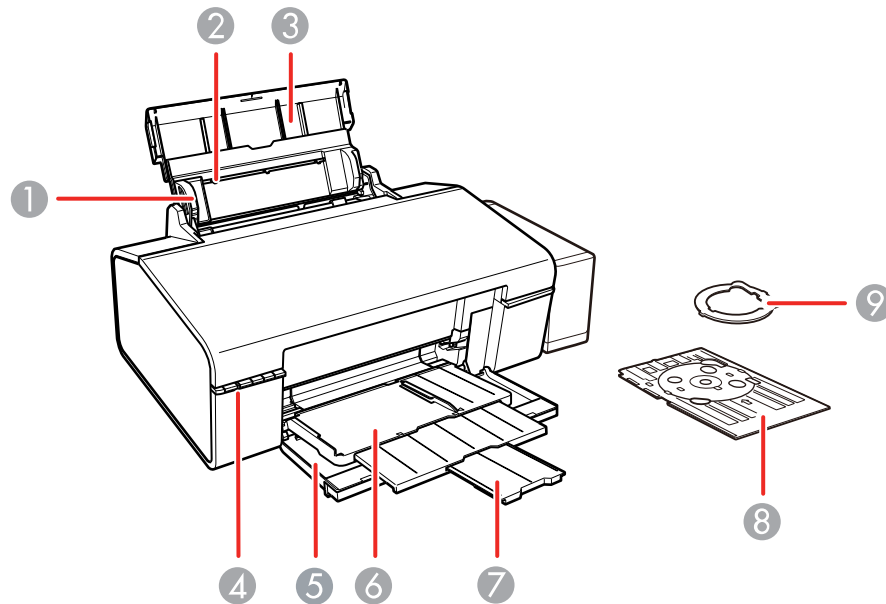
## Control Panel Buttons and Lights



- 1 The  power button and light
- 2 The **Wi-Fi** button and light
- 3 The  network status button and light
- 4 The  ink button and light
- 5 The  paper/cancel button and light

Parent topic: [Printer Parts Locations](#)

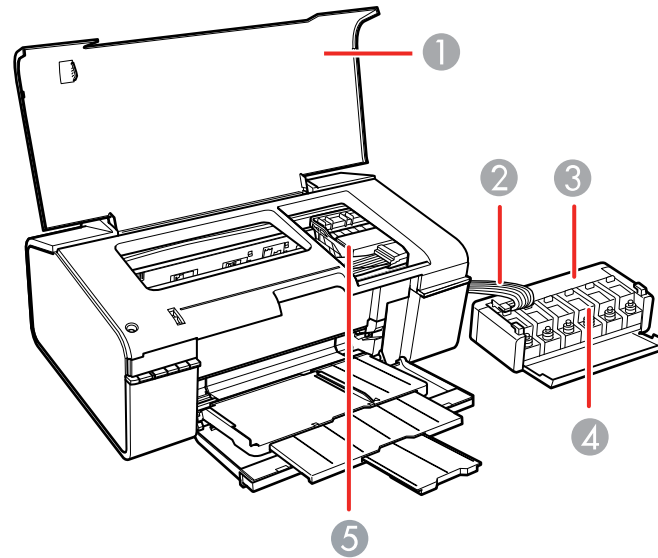
## Printer Parts - Top



- 1 Edge guide
- 2 Rear paper feed
- 3 Paper support and extension
- 4 Control panel
- 5 Front cover
- 6 Output tray and extension
- 7 Paper stopper
- 8 CD/DVD tray
- 9 8-cm CD/DVD adapter

Parent topic: [Printer Parts Locations](#)

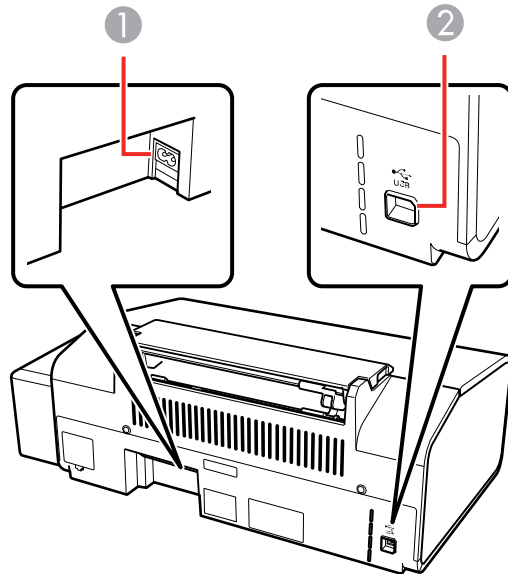
## Printer Parts - Inside



- 1 Printer cover
- 2 Ink tubes
- 3 Ink tank unit
- 4 Ink tanks
- 5 Print head in home position

**Parent topic:** [Printer Parts Locations](#)

## Printer Parts - Back



- 1 AC inlet
- 2 USB port

Parent topic: [Printer Parts Locations](#)

## The Power Off and Sleep Timers

The product enters sleep mode or turns off automatically if it is not used for a period of time. You can adjust the time period before power management begins, but increasing the time reduces the product's energy efficiency.

[Changing the Power and Sleep Timer Settings - Windows](#)

[Changing the Power and Sleep Timer Settings - OS X](#)

Parent topic: [Product Basics](#)

## Changing the Power and Sleep Timer Settings - Windows

You can use the printer software to change the time period before the product enters sleep mode or turns off automatically.

1. Make sure your product is turned on.
2. Access the Windows Desktop and right-click the product icon in the Windows taskbar.
3. Select **Printer Settings**.
4. Click the **Maintenance** tab.
5. Click the **Printer and Option Information** button.

You see this screen:

Printer and Option Information

**Power Off Timer**  
Current Printer Setting : Off  
Off Send

**Sleep Timer**  
Current Printer Setting : 10 minutes  
10 minutes Send

**Printer ID**  
ID 35 Settings Sheet...

Option information has already been stored. Therefore, you do not need to enter any information.

**Number of Sheets of Paper Fed into the Printer**  
The number of sheets is displayed when EPSON Status Monitor 3 is enabled.  
Total Sheets 11  
Borderless Sheets 0

OK Cancel Help

6. Select the length of time after which you want the product to automatically turn off when it is not in use as the **Power Off Timer** setting.
7. Click **Send**.
8. Select the time period you want before the product goes to sleep as the **Sleep Timer** setting.
9. Click **Send**.

10. Click **OK** to close the open program windows.

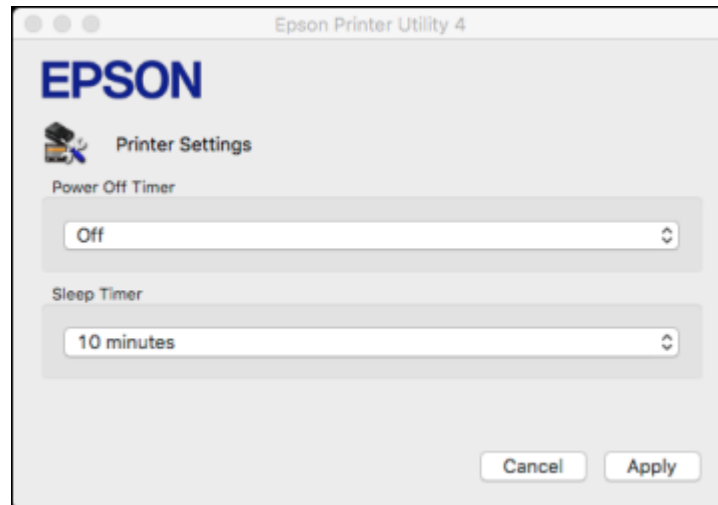
**Parent topic:** [The Power Off and Sleep Timers](#)

## Changing the Power and Sleep Timer Settings - OS X

You can use the printer software to change the time period before the product enters sleep mode or turns off automatically.

1. Make sure your product is turned on.
2. In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax**, **Print & Scan**, or **Printers & Scanners**, select your product, and select **Options & Supplies**. Select **Utility** and select **Open Printer Utility**.
3. Select **Printer Settings**.

You see this window:



4. Select the length of time after which you want the product to automatically turn off when it is not in use as the **Power Off Timer** setting.
5. Select the time period you want before the product goes to sleep as the **Sleep Timer** setting.
6. Click **Apply**.
7. Close the Printer Settings window.



**Parent topic:** [The Power Off and Sleep Timers](#)

## Epson Connect Solutions for Smartphones, Tablets, and More

You can print documents, photos, emails, and web pages from your home, office, or even across the globe. You can use your smartphone, tablet, or computer. Epson offers these solutions to print from anywhere: Epson Email Print and Epson iPrint Mobile App.

[Using Epson Email Print](#)

[Using the Epson iPrint Mobile App](#)

**Parent topic:** [Product Basics](#)

### Using Epson Email Print

With Epson Email Print, you can print from any device that can send email, such as your smartphone, tablet, or laptop. Just activate your product's unique email address. When you want to print, attach a PDF, Microsoft Office document, or photo to an email and send it to your product.

1. Set up your product for network printing. See the link below.
2. If you did not already set up Email Print when you installed your product software, visit [latin.epson.com/connect](http://latin.epson.com/connect) (website available in Spanish only) to learn more about Email Print, check compatibility, and get detailed setup instructions.
3. Send an email with attachments to your product's Email Print address.

**Note:** Both the email and any attachments print by default. You can change these printing options by logging into your Epson Connect account.

**Parent topic:** [Epson Connect Solutions for Smartphones, Tablets, and More](#)

**Related topics**

[Wi-Fi Networking](#)

### Using the Epson iPrint Mobile App

Use this free Apple and Android app to print to nearby Epson networked products. The Epson iPrint Mobile App lets you print PDFs, Microsoft Office documents, photos, and web pages over a wireless network.

1. Set up your product on a network. See the link below.
2. Visit [latin.epson.com/connect](http://latin.epson.com/connect) (website available in Spanish only) to learn more about Epson iPrint and check the compatibility of your mobile device.

3. Download Epson iPrint from the Apple App Store or Google Play.
4. Connect your mobile device to the same wireless network that your product is using.
5. Print from your mobile device to your Epson product.

**Parent topic:** [Epson Connect Solutions for Smartphones, Tablets, and More](#)

**Related topics**

[Wi-Fi Networking](#)

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# Wi-Fi Networking

See these sections to use your product on a Wi-Fi network.

[Wi-Fi Infrastructure Mode Setup](#)

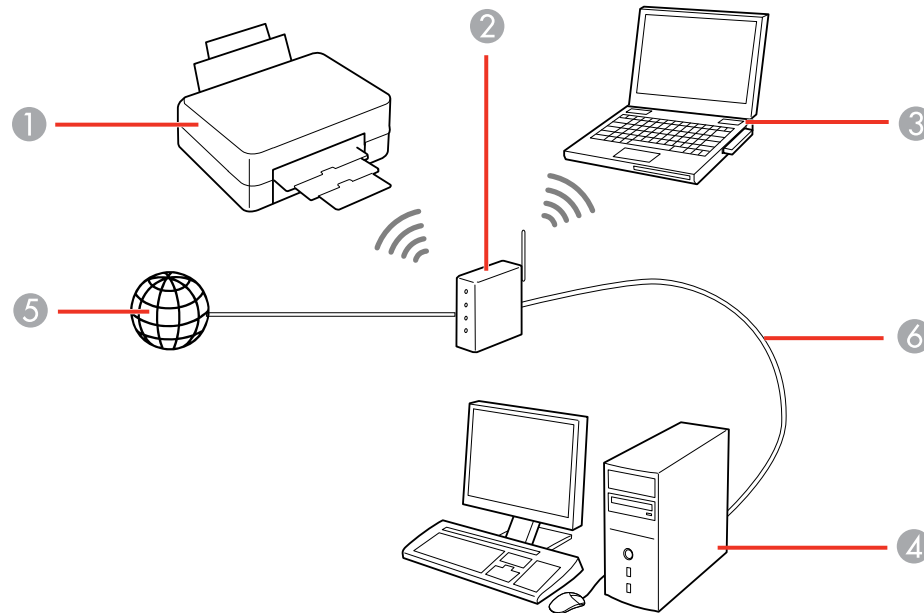
[Wi-Fi Protected Setup \(WPS\)](#)

[Printing a Network Status Sheet](#)

[Changing or Updating Network Connections](#)

## Wi-Fi Infrastructure Mode Setup

You can set up your product to communicate with your computer using a wireless router or access point. The wireless router or access point can be connected to your computer over a wireless or wired network.



- 1 Epson product
- 2 Wireless router or access point
- 3 Computer with a wireless interface

- 4 Computer
- 5 Internet
- 6 Ethernet cable (used only for wired connection to the wireless router or access point)

Parent topic: [Wi-Fi Networking](#)

## Wi-Fi Protected Setup (WPS)

If your network uses a WPS-enabled wireless router or access point, you can quickly connect your product to the network using Wi-Fi Protected Setup (WPS).

**Note:** To check if your router is WPS-enabled, look for a button labeled **WPS** on your router or access point. If there is no hardware button, there may be a virtual WPS button in the software for the device. Check your network product documentation for details.

[Using WPS to Connect to a Network](#)

Parent topic: [Wi-Fi Networking](#)

## Using WPS to Connect to a Network

If you have a WPS-enabled router or access point, you can use Wi-Fi Protected Setup (WPS) to connect your device to the network.

**Note:** To check if your router is WPS-enabled, look for a button labeled **WPS** on your router or access point. If there is no hardware button, there may be a virtual WPS button in the software for the device. Check your network product documentation for details.

1. To connect to a WPS-enabled router, press the **WPS** button on your router or access point.
2. Press and hold down the **Wi-Fi** button on your product for 3 seconds.

**Note:** Be sure to press and hold the **Wi-Fi** button on your product within 2 minutes of pressing the **WPS** button on your router or access point.


Parent topic: [Wi-Fi Protected Setup \(WPS\)](#)

**Related topics**

[Changing or Updating Network Connections](#)

## Printing a Network Status Sheet

You can print a network status sheet to help you determine the causes of any problems you may have using your product on a network.

To print the status sheet, press the  network status button on the product. Examine the settings shown on the network status sheet to diagnose any problems you have.

**Parent topic:** [Wi-Fi Networking](#)

## Changing or Updating Network Connections

See these sections to change or update how your product connects to a network.

[Accessing the Web Config Utility](#)

[Changing a USB Connection to a Wi-Fi Connection](#)

[Connecting to a New Wi-Fi Router](#)

**Parent topic:** [Wi-Fi Networking](#)

## Accessing the Web Config Utility

You can select your product's network settings and confirm its operating status using a web browser. You do this by accessing your product's built-in Web Config utility from a computer or other device that is connected to the same network as your product.

1. Print a network status sheet.
2. Locate the IP address for your product that is listed on the network status sheet.
3. On a computer or other device connected to the same network as your product, open a web browser.
4. Enter your product's IP address into the address bar.

You see the available Web Config utility options.

**Parent topic:** [Changing or Updating Network Connections](#)

### Related tasks

[Printing a Network Status Sheet](#)

## Changing a USB Connection to a Wi-Fi Connection

If you have already connected your product to your computer using a USB connection, you can change to a Wi-Fi connection.

1. Disconnect the USB cable from your product.

2. Uninstall your product software.
3. Download and install your product software from the Epson website using the instructions on the *Start Here* sheet.

**Parent topic:** [Changing or Updating Network Connections](#)

## Connecting to a New Wi-Fi Router

If you change the wireless router you have been using on your network, you need to update your product's Wi-Fi connection to the new router.

**Note:** If you switch to a 5 GHz wireless router, set the router to operate in dual band (2.4 GHz and 5 GHz) mode. See your router documentation for instructions.

1. Do one of the following:
  - **Windows:** Uninstall your product software.
  - **OS X:** Go to the next step.
2. Download and install your product software from the Epson website using the instructions on the *Start Here* sheet.

**Parent topic:** [Changing or Updating Network Connections](#)

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# Loading Paper

Before you print, load paper for the type of printing you will do.

[Loading Paper for Documents and Photos](#)

[Loading Envelopes](#)

[Paper Loading Capacity](#)

[Available Epson Papers](#)

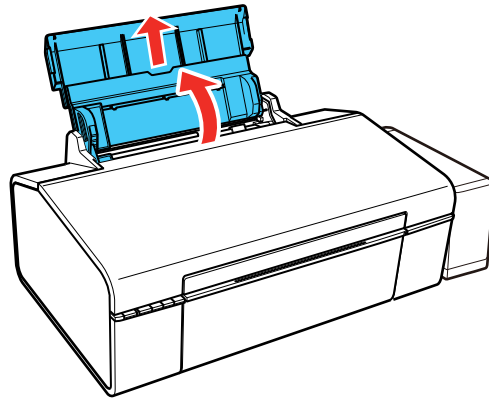
[Paper or Media Type Settings](#)

[Borderless Paper Type Compatibility](#)

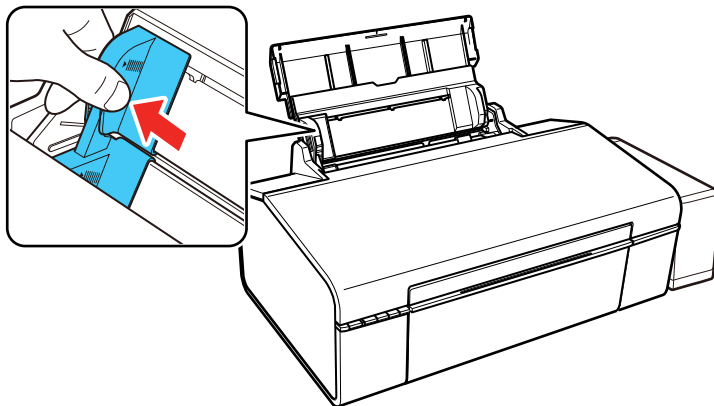
## Loading Paper for Documents and Photos

You can print documents and photos on a variety of paper types and sizes.

1. Open the paper support and pull up the extension.



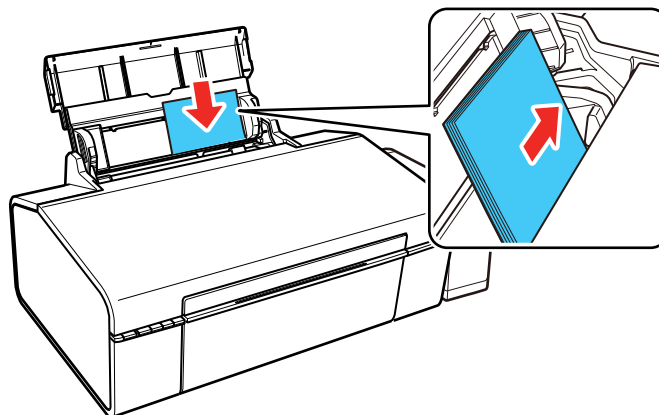
2. Slide the edge guide all the way to the left.



3. If you are inserting a stack of paper, fan the sheets first and tap the stack on a flat surface to even the edges.

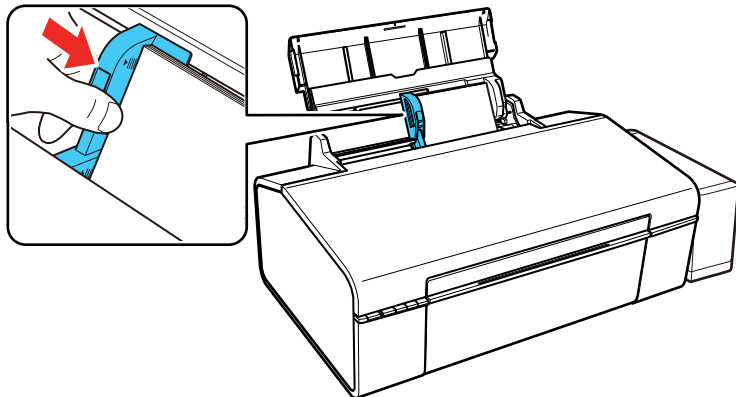
**Note:** Do not fan or curl photo paper.

4. Insert paper, glossy or printable side up and short edge first, against the right side and beneath the arrow on the left edge guide.

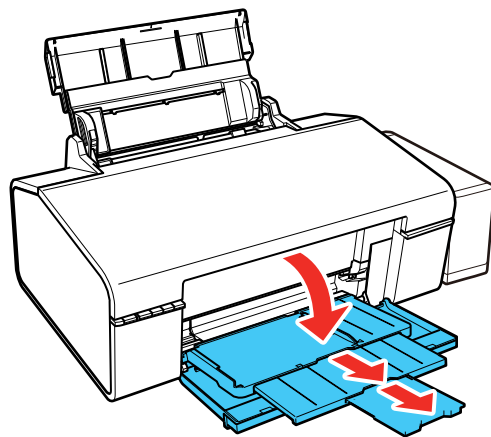




5. Slide the edge guide against the paper, but not too tightly.



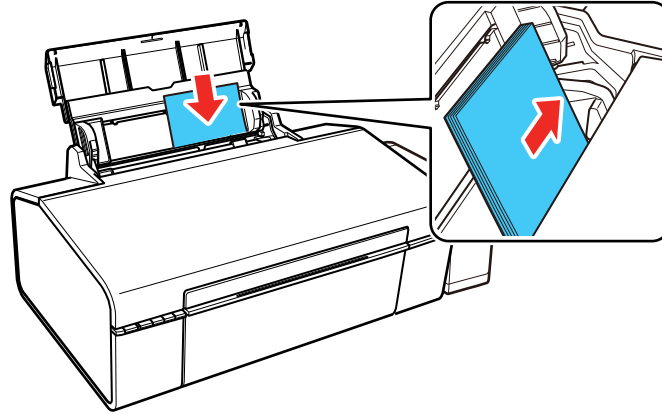
6. Open the front cover and slide out the output tray and paper stopper.



Always follow these paper-loading guidelines:

- Load only the recommended number of sheets.

- Load paper short edge first, no matter which way your document faces.



- Load letterhead or pre-printed paper top edge first.
- Do not load paper above the arrow mark inside the edge guide.
- Check the paper package for any additional loading instructions.

**Parent topic:** [Loading Paper](#)

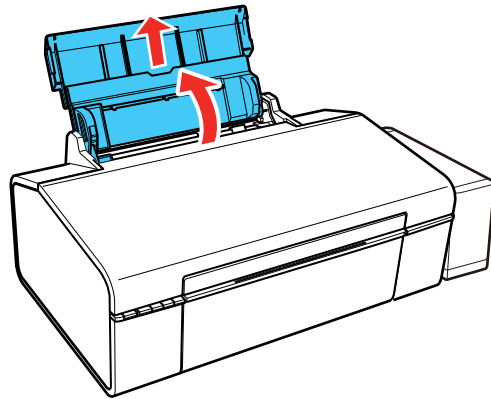
**Related references**

[Paper Loading Capacity](#)

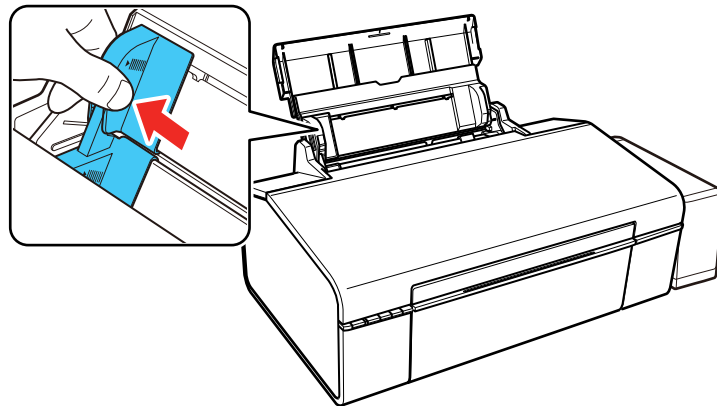
## Loading Envelopes

You can print on plain paper envelopes in this size: No. 10 (4.1 × 9.5 inches [105 × 241 mm]).

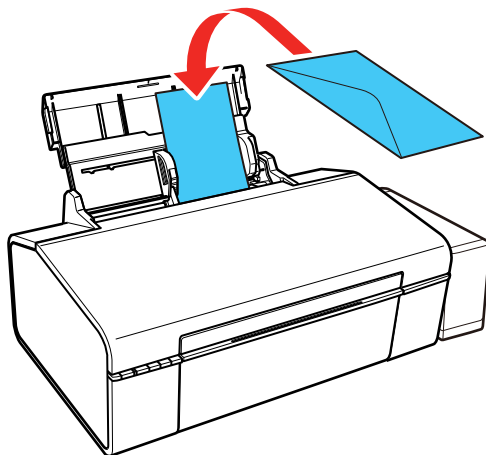
1. Open the paper support and pull up the extension.



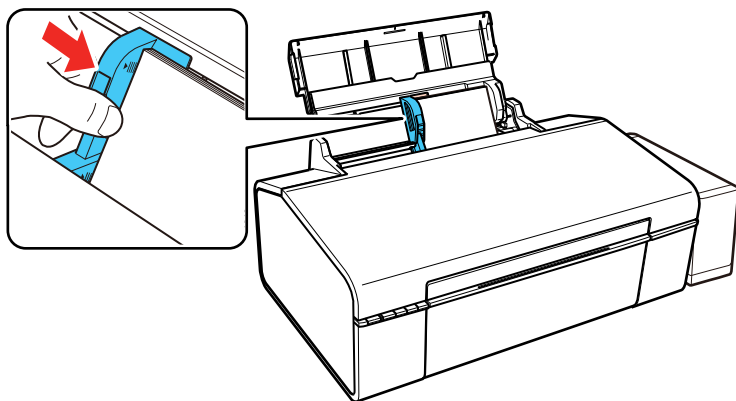
2. Slide the edge guide to the left.



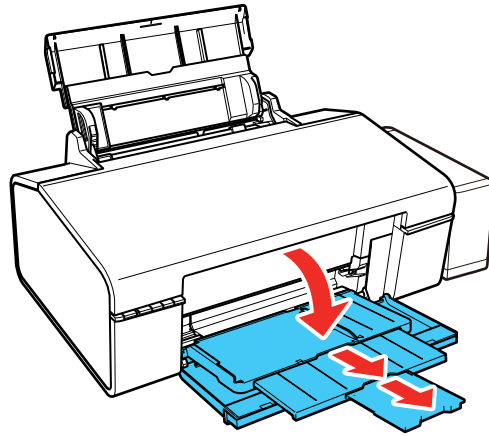
3. Load up to 10 envelopes, printable side up and flap edge left, against the right side as shown.



4. Slide the edge guide against the envelopes, but not too tightly.



5. Open the front cover and slide out the output tray and paper stopper.



Always follow these envelope-loading guidelines:

- If you have trouble loading a stack of envelopes, press each envelope flat before loading it or load one envelope at a time.
- Do not load envelopes above the arrow mark inside the edge guide.
- Do not load envelopes that are curled, folded, or too thin, or that have plastic windows or exposed adhesive flaps.

**Parent topic:** [Loading Paper](#)

**Related references**

[Paper Loading Capacity](#)

## Paper Loading Capacity

Paper type	Load up to this many sheets
Plain paper - Letter (8.5 × 11 inches [216 × 279 mm]) or A4 (8.3 × 11.7 inches [210 × 297 mm]) **	Approx. 100 sheets*
Epson Bright White Paper ** Epson Presentation Paper Matte Epson High Quality Ink Jet Paper	80 sheets

Paper type	Load up to this many sheets
Epson Photo Paper Glossy Epson Premium Photo Paper Glossy Epson Ultra Premium Photo Paper Glossy Epson Premium Photo Paper Semi-gloss Epson Premium Presentation Paper Matte	20 sheets
Plain paper - Legal (8.5 × 14 inches [216 × 356 mm]) User defined paper size of any type	1 sheet
Epson Premium Presentation Paper Matte Double-sided Epson Iron-on Cool Peel Transfer paper	1 sheet
Envelopes	10

\* Based on paper weight of 17 lb (64 g/m<sup>2</sup>) to 24 lb (90 g/m<sup>2</sup>). Do not load paper above the arrow mark inside the edge guide.

\*\* For manual two-sided printing, load up to 30 sheets.

Parent topic: [Loading Paper](#)

## Available Epson Papers

You can purchase genuine Epson ink and paper from an Epson authorized reseller. To find the nearest reseller, visit [global.latin.epson.com](http://global.latin.epson.com) or call your nearest Epson sales office (website available in Spanish and Portuguese only).

Paper type	Size	Part number	Sheet count
Epson Bright White Paper	Letter (8.5 × 11 inches [216 × 279 mm])	S041586	500
	A4 (8.3 × 11.7 inches [210 × 297 mm])	S041117	100
Epson High Quality Ink Jet Paper	Letter (8.5 × 11 inches [216 × 279 mm])	S041111	100
	A4 (8.3 × 11.7 inches [210 × 297 mm])	S041117	100

Paper type	Size	Part number	Sheet count
Epson Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S041809-20	20
		S041809	50
		S042038	100
	Letter (8.5 × 11 inches [216 × 279 mm])	S041141	20
		S041649	50
		S041271	100
	A4 (8.3 × 11.7 inches [210 × 297 mm])	S041140	20
Epson Premium Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S041808	40
		S041727	100
	5 × 7 inches (127 × 178 mm)	S041464	20
	8 × 10 inches (203 × 254 mm)	S041465	20
	Letter (8.5 × 11 inches [216 × 279 mm])	S042183	25
		S041667	50
Epson Ultra Premium Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S042181	60
		S042174	100
	5 × 7 inches (127 × 178 mm)	S041945	20
	8 × 10 inches (203 × 254 mm)	S041946	20
	Letter (8.5 × 11 inches [216 × 279 mm])	S042182	25
		S042175	50
Epson Ultra Premium Photo Paper Luster	Letter (8.5 × 11 inches [216 × 279 mm])	S041405	50

Paper type	Size	Part number	Sheet count
Epson Premium Photo Paper Semi-gloss	4 × 6 inches (102 × 152 mm)	S041982	40
	Letter (8.5 × 11 inches [216 × 279 mm])	S041331	20
Epson Presentation Paper Matte	Letter (8.5 × 11 inches [216 × 279 mm])	S041062	100
	Legal (8.5 × 14 inches [216 × 356 mm])	S041067	100
Epson Premium Presentation Paper Matte	8 × 10 inches (203 × 254 mm)	S041467	50
	Letter (8.5 × 11 inches [216 × 279 mm])	S041257 S042180	50 100
Epson Premium Presentation Paper Matte Double-sided	Letter (8.5 × 11 inches [216 × 279 mm])	S041568	50
Epson Iron-on Cool Peel Transfer paper	Letter (8.5 × 11 inches [216 × 279 mm])	S041153	10

**Note:** Paper/media availability varies by country.

Parent topic: [Loading Paper](#)

## Paper or Media Type Settings

For this paper	Select this paper Type or Media Type setting
Plain paper Epson High Quality Ink Jet Paper Epson Bright White Paper Epson Presentation Paper Matte Epson Iron-on Cool Peel Transfer paper	Plain Paper/Bright White Paper
Epson Ultra Premium Photo Paper Glossy	Ultra Premium Photo Paper Glossy



For this paper	Select this paper Type or Media Type setting
Epson Photo Paper Glossy	Photo Paper Glossy
Epson Premium Photo Paper Semi-gloss	Premium Photo Paper Semi-Gloss
Epson Premium Photo Paper Glossy	Premium Photo Paper Glossy
Epson Premium Presentation Paper Matte Epson Premium Presentation Paper Matte Double-sided Epson Ultra Premium Presentation Paper Matte	Premium Presentation Paper Matte
Envelopes	Envelope

Parent topic: [Loading Paper](#)

## Borderless Paper Type Compatibility

You can print borderless photos on compatible paper types in compatible sizes:

### Borderless Paper Types

- Epson Photo Paper Glossy
- Epson Premium Photo Paper Glossy
- Epson Ultra Premium Photo Paper Glossy
- Epson Premium Photo Paper Semi-gloss
- Epson Ultra Premium Photo Paper Luster
- Epson Presentation Paper Matte
- Epson Premium Presentation Paper Matte

### Borderless Paper Sizes

- 3.5 × 5 inches (89 × 127 mm)
- 4 × 6 inches (102 × 152 mm)
- 5 × 7 inches (127 × 178 mm)
- 8 × 10 inches (203 × 254 mm)
- 16:9 wide (4 × 7.1 inches [102 × 181 mm])

- Letter (8.5 × 11 inches [216 × 279 mm])
- A4 (8.3 × 11.7 inches [210 × 297 mm])

**Parent topic:** [Loading Paper](#)

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# Printing from a Computer

Before printing from your computer, make sure you have set up your product and installed its software as described on the *Start Here* sheet.

**Note:** If you have an Internet connection, it is a good idea to check for updates to your product software on Epson's support website. If you see a Software Update screen, select **Enable automatic checking** and click **OK**. The update scans your system to see if you have the latest product software. Follow the on-screen instructions.

[Printing with Windows](#)

[Printing with OS X](#)

[Cancelling Printing Using a Product Button](#)

## Printing with Windows

You can print with your product using any Windows application, as described in these sections.

[Selecting Basic Print Settings - Windows](#)

[Selecting Double-sided Printing Settings - Windows](#)

[Selecting Additional Layout and Print Options - Windows](#)

[Selecting a Printing Preset - Windows](#)

[Selecting Extended Settings - Windows](#)

[Printing Your Document or Photo - Windows](#)

[Checking Print Status - Windows](#)

[Selecting Default Print Settings - Windows](#)

[Changing Automatic Update Options](#)

**Parent topic:** [Printing from a Computer](#)

## Selecting Basic Print Settings - Windows

Select the basic settings for the document or photo you want to print.

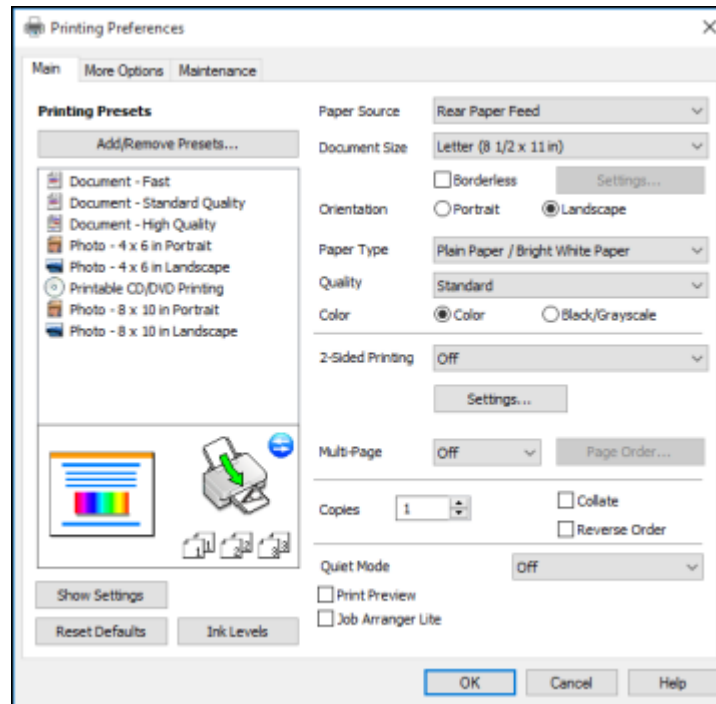
1. Open a photo or document for printing.
2. Select the print command in your application.

**Note:** You may need to select a print icon on your screen, the **Print** option in the **File** menu, or another command. See your application's help utility for details.

3. If necessary, select your product name as the printer you want to use.

**Note:** You may also need to select **Properties** or **Preferences** to view your print settings.

You see the Main tab of your printer settings window:



4. For the **Paper Source** setting, select where you loaded the paper you want to print on.
5. Select the size of the paper you loaded as the **Document Size** setting.

**Note:** You can also select the **User-Defined** setting to create a custom paper size, but you will not be able to use the **Borderless** setting.

6. If you are printing a borderless photo, select **Borderless**. You can click **Settings** to access additional options for borderless printing.

**Note:** You must select a compatible borderless paper type and size to print without borders. Check the borderless paper compatibility list for details.

7. Select the orientation of your document.

**Note:** If you are printing an envelope, select **Landscape**.

8. Select the type of paper you loaded as the **Paper Type** setting.

**Note:** The setting may not exactly match the name of your paper. Check the paper type settings list for details.

9. Select the **Quality** setting that matches the print quality you want to use.

10. Select a Color option:

- To print a color document or photo, select the **Color** setting.
- To print text and graphics in black or shades of gray, select the **Black/Grayscale** setting.

11. To print on both sides of the paper, select a **2-Sided Printing** option.

12. To print multiple pages on one sheet of paper, or print one image on multiple sheets of paper, select one of the settings in the **Multi-Page** menu and select the printing options you want.

13. To print multiple copies and arrange their print order, select the **Copies** options.

14. To reduce noise during printing when you select **Plain Paper/Bright White Paper**, turn on **Quiet Mode** (printing will be slower).

15. To preview your job before printing, select **Print Preview**.

16. To save your print job as a project that can be modified and combined with other print jobs, select **Job Arranger Lite**.

[Paper Source Options - Windows](#)

[Print Quality Options - Windows](#)

[Multi-Page Printing Options - Windows](#)

**Parent topic:** [Printing with Windows](#)

#### **Related references**

[Paper or Media Type Settings](#)

[Borderless Paper Type Compatibility](#)

**Related tasks**

[Selecting Double-sided Printing Settings - Windows](#)

[Printing Your Document or Photo - Windows](#)

**Paper Source Options - Windows**

You can select any of the available options in the Paper Source menu to print on the paper loaded in that source.

**Rear Paper Feed**

Selects the paper in the rear feed slot as the paper source.

**CD/DVD Tray**

Selects the CD or DVD loaded in the CD/DVD tray.

**Parent topic:** [Selecting Basic Print Settings - Windows](#)

**Print Quality Options - Windows**

You can select any of the available Quality options to fine-tune the quality of your print. Some settings may be unavailable, depending on the paper type and border setting you have chosen.

**Draft**

For draft printing on plain paper.

**Standard**

For everyday text and image printing.

**High**

For photos and graphics with high print quality.

**More Settings**

Opens a window that lets you choose among levels of speed and quality.

**Parent topic:** [Selecting Basic Print Settings - Windows](#)

**Multi-Page Printing Options - Windows**

You can select any of the available options in the Multi-Page menu to set up your multi-page print job.

**2-Up and 4-Up**

Prints 2 or 4 pages on one sheet of paper. Click the **Page Order** button to select page layout and border options.

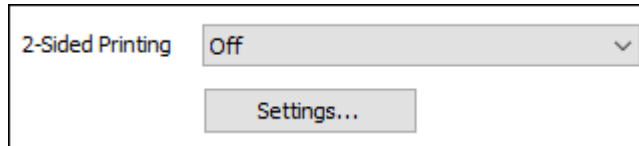
**2×1 Poster, 2×2 Poster, 3×3 Poster, 4×4 Poster**

Prints one image on multiple sheets of paper to create a larger poster. Click the **Settings** button to select image layout and guideline options.

Parent topic: [Selecting Basic Print Settings - Windows](#)

## Selecting Double-sided Printing Settings - Windows

You can print on both sides of the paper by selecting one of the **2-Sided Printing** options on the Main tab.

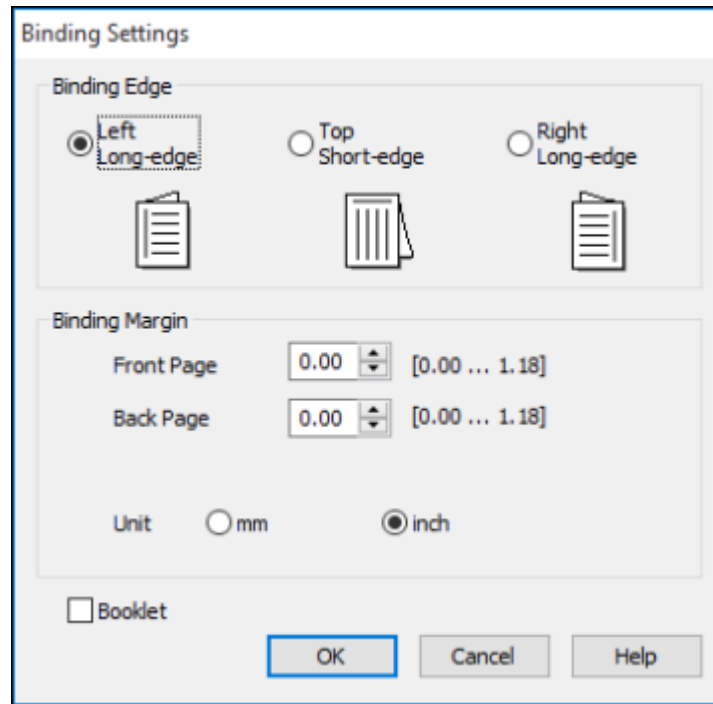


**Note:** You will need to print one side and flip the paper over manually to print the other side.

**Note:** Some options may be pre-selected or unavailable, depending on other settings you have chosen or if you are accessing the product over a network.

1. Select one of the following options for **2-Sided Printing**:
  - **Manual (Long-edge binding)** to print your double-sided print job by printing one side and prompting you to flip the paper over on the long edge to print the other side.
  - **Manual (Short-edge binding)** to print your double-sided print job by printing one side and prompting you to flip the paper over on the short edge to print the other side.
2. Click the **Settings** button.

You see a window like this:



3. Select the double-sided printing options you want to use.
4. Click **OK** to return to the Main tab.
5. Print a test copy of your double-sided document to test the selected settings.
6. Follow any instructions displayed on the screen during printing.

**Note:** The surface of the paper may smear during double-sided printing. Make sure the ink has dried before reloading the paper.

[Double-sided Printing Options - Windows](#)

**Parent topic:** [Printing with Windows](#)

**Related tasks**

[Selecting Basic Print Settings - Windows](#)



## Double-sided Printing Options - Windows

You can select any of the available options on the Binding Settings window to set up your double-sided print job.

### Binding Edge Options

Select a setting that orients double-sided print binding in the desired direction.

### Binding Margin Options

Select options that define a wider margin to allow for binding.

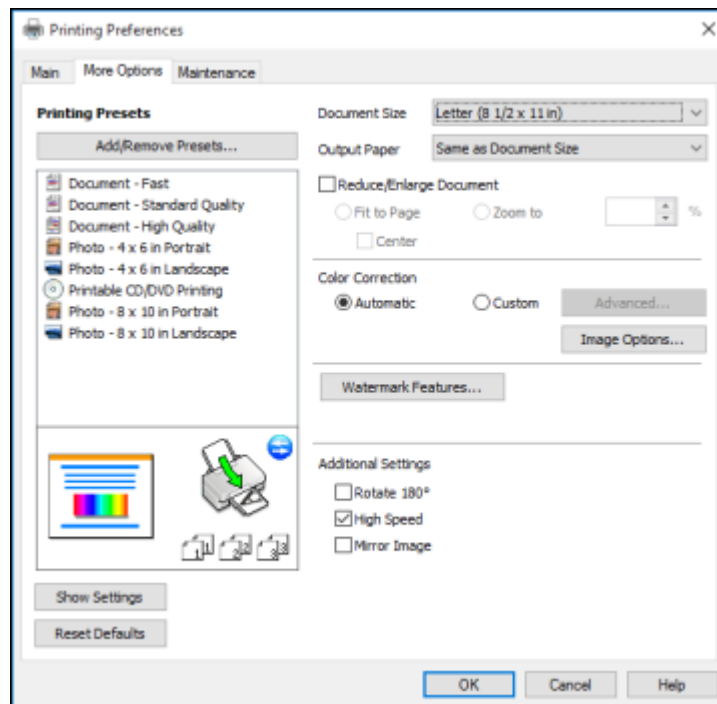
### Booklet

Select the **Booklet** checkbox to print double-sided pages as a booklet.

Parent topic: [Selecting Double-sided Printing Settings - Windows](#)

## Selecting Additional Layout and Print Options - Windows

You can select a variety of additional layout and printing options for your document or photo on the More Options tab.



1. To change the size of your printed document or photo, select the **Reduce/Enlarge Document** checkbox and select one of these sizing options:
  - Select the **Fit to Page** option to size your image to fit the paper you loaded. Select the size of your document or photo as the **Document Size** setting, and the size of your paper as the **Output Paper** setting. If you want to center your image on the paper, select the **Center** option.
  - Select the **Zoom to** option to reduce or enlarge your document or photo by a specific percentage. Select the percentage in the % menu.
2. Select one of the following Color Correction options:
  - Select **Automatic** to automatically adjust the sharpness, brightness, contrast, and color saturation for your image.
  - Select **Custom** and click the **Advanced** button to manually adjust the color correction settings or turn off color management in your printer software.
  - Select **Image Options** to access additional settings for improving printed images.

**Note:** You can also select **Color Universal Print** settings.

3. To add the following features, click the **Watermark Features** button:

- **Watermark:** adds a visible watermark to your printout

**Note:** Click the **Add/Delete** button to create your own watermark, and click the **Settings** button to customize the watermark.

- **Header/Footer:** adds information such as the date and time to the top or bottom of your printout

**Note:** Click the **Settings** button to customize the text and location of the header or footer.

4. Select any of the Additional Settings options to customize your print.

[Custom Color Correction Options - Windows](#)

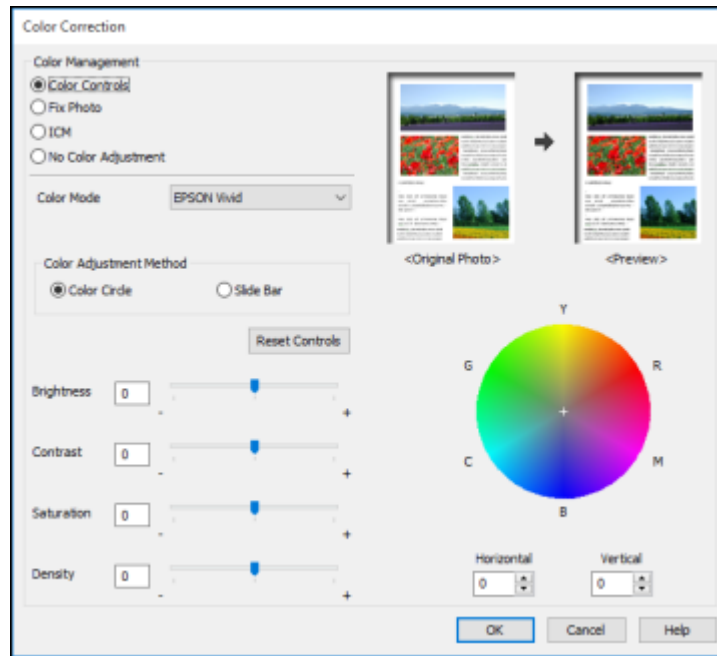
[Image Options and Additional Settings - Windows](#)

[Header/Footer Settings - Windows](#)

**Parent topic:** [Printing with Windows](#)

## Custom Color Correction Options - Windows

You can select any of the available options in the Color Correction window to customize the image colors for your print job.



### Color Controls

Lets you select a **Color Mode** setting, individual settings for **Brightness**, **Contrast**, **Saturation**, and **Density**, and individual color tones. Depending on the selected color mode, you can also adjust the midtone density using the **Gamma** setting.

### Fix Photo

Improves the color, contrast, and sharpness of flawed photos.

**Note:** Fix Photo uses a sophisticated face recognition technology to optimize photos that include faces. For this to work, both eyes and the nose must be visible in the subject's face. If your photo includes a face with an intentional color cast, such as a statue, you may want to turn off **Fix Photo** to retain the special color effects.

**ICM**

Lets you manage color using installed color printing profiles.

**No Color Adjustment**

Turns off color management in your printer software so you can manage color using only your application software.

**Parent topic:** [Selecting Additional Layout and Print Options - Windows](#)

**Image Options and Additional Settings - Windows**

You can select any of the Image Options and Additional Settings to customize your print. Some options may be pre-selected or unavailable, depending on other settings you have chosen.

**Image Options****Emphasize Text**

Adjusts the weight of printed text to increase readability.

**Emphasize Thin Lines**

Adjusts the weight of printed lines to increase visibility.

**Edge Smoothing**

Smooths jagged edges in low-resolution images such as screen captures or images from the Web.

**Fix Red-Eye**

Reduces or removes red-eye in photos.

**Print Text in Black**

Prints colored text in black.

**For Color Text**

Prints colored text on a background pattern or underlined.

**For Color Graphs and Images**

Prints colored graphics and images with overlay patterns.

**For Color Text, Graphs, and Images**

Prints colored text, graphics, and images with overlay patterns.

**Enhancement Options**

Specifies Color Universal Print enhancement settings for text, graphics, and images.

**Additional Settings Options****Rotate 180°**

Prints the image rotated 180° from its original orientation.

**High Speed**

Speeds up printing but may reduce print quality.

**Mirror Image**

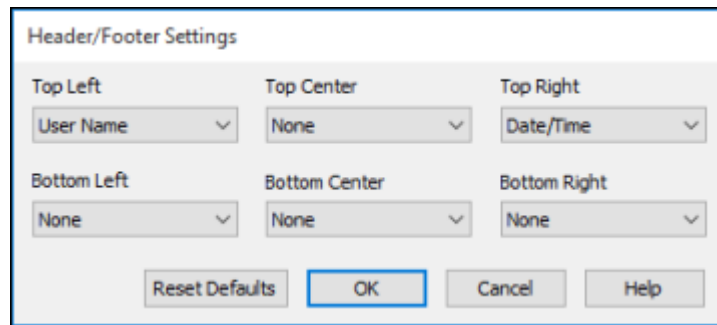
Flips the printed image left to right.

**Parent topic:** [Selecting Additional Layout and Print Options - Windows](#)

**Header/Footer Settings - Windows**

You can select any of the Header/Footer Settings options to add headers or footers when you print. The items are available to print at the top or bottom of your pages, in either the left, right, or center of the page.

**Note:** These settings are not saved with your document.

The image shows a dialog box titled "Header/Footer Settings". It contains six dropdown menus arranged in two rows of three. The top row is labeled "Top Left", "Top Center", and "Top Right". The bottom row is labeled "Bottom Left", "Bottom Center", and "Bottom Right". The "Top Left" dropdown is set to "User Name", "Top Center" is set to "None", and "Top Right" is set to "Date/Time". The "Bottom Left", "Bottom Center", and "Bottom Right" dropdowns are all set to "None". At the bottom of the dialog box, there are four buttons: "Reset Defaults", "OK", "Cancel", and "Help". The "OK" button is highlighted with a blue border.

You can select to print the following information:

- User Name
- Computer Name
- Date
- Date/Time
- Collate Number (copy number)

**Note:** The user name, computer name, date, and time come from the Windows Control Panel on your computer.

**Parent topic:** [Selecting Additional Layout and Print Options - Windows](#)

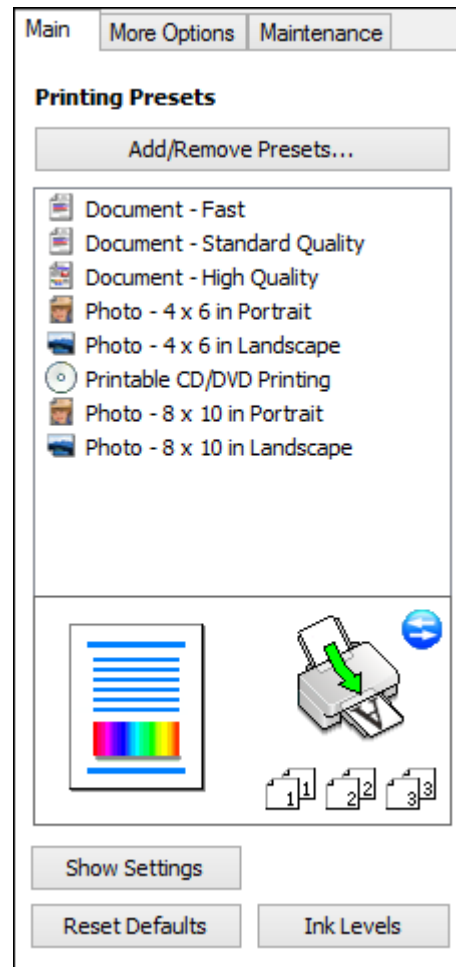
## Selecting a Printing Preset - Windows

For quick access to common groups of print settings, you can select a printing preset on the Main or More Options tab.

**Note:** You can create your own preset by clicking the **Add/Remove Presets** button.

1. Click the **Main** or **More Options** tab.

You see the available **Printing Presets** on the left:



2. Place your cursor over one of the **Printing Presets** to view its list of settings.
3. Click on a preset to change its settings, or use any of the available options on the screen to control your printing presets.
4. To choose a preset for printing, select it.
5. Click **OK**.

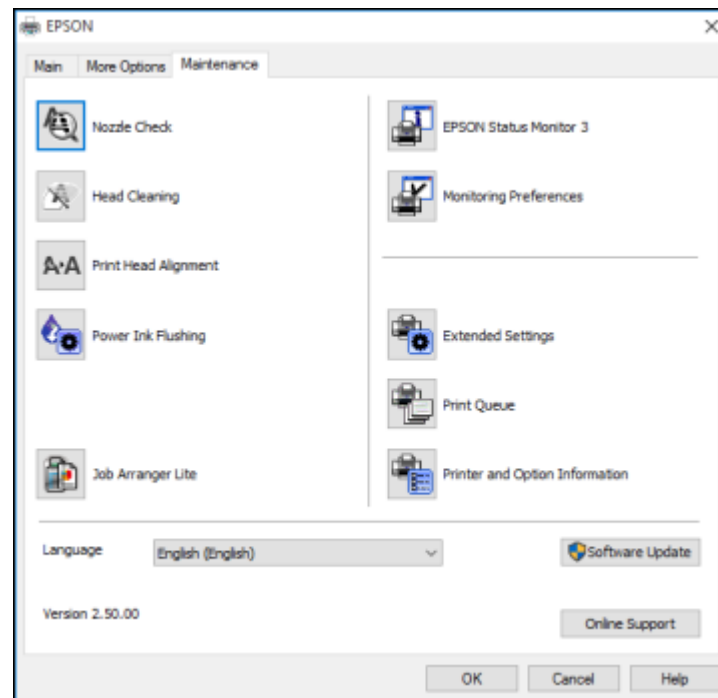
Parent topic: [Printing with Windows](#)

## Selecting Extended Settings - Windows

You can select additional settings that apply to all the print jobs you send to your product.

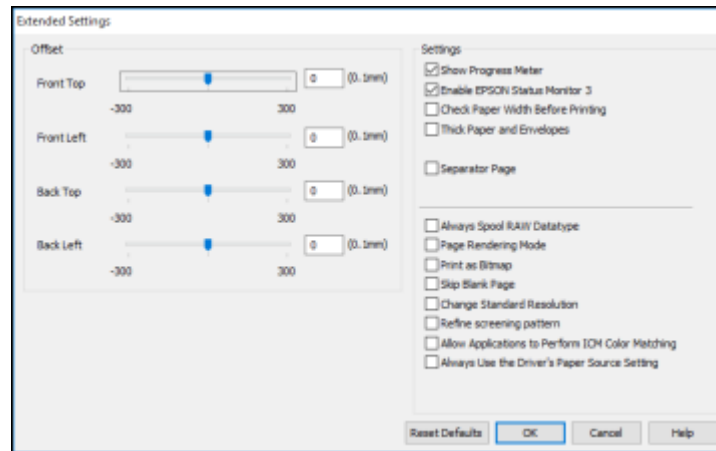
1. Access the Windows Desktop and right-click the product icon in the Windows taskbar.
2. Select **Printer Settings**.
3. Click the **Maintenance** tab.

You see the maintenance options:



- Click the **Extended Settings** button.

You see this window:



- Select any of the extended settings to customize your print.
- Click **OK** to close the Extended Settings window.
- Click **OK** to close the printer software window.

#### [Extended Settings - Windows](#)

**Parent topic:** [Printing with Windows](#)

### **Extended Settings - Windows**

You can select from these settings on the Extended Settings window.

#### **Show Progress Meter**

Displays the progress of print jobs as they are being printed.

#### **Enable EPSON Status Monitor 3**

Enables product monitoring for ink and paper supplies and other issues.

#### **Check Paper Width Before Printing**

Prevents printing beyond the edges of the paper if the paper size setting is incorrect; may reduce print speed.

#### **Thick Paper and Envelopes**

Prevents ink from smearing when you print on envelopes or other thick paper.



**Separator Page**

Before each document, prints a separator page containing the title, user, date, and time.

**Always Spool RAW Datatype**

Increases print speed and may solve other printing problems.

**Page Rendering Mode**

Increases print speed when printing is extremely slow or the print head stops during printing.

**Print as Bitmap**

Increases print speed when printing is extremely slow or the print head stops during printing, and other settings do not help.

**Skip Blank Page**

Ensures that your product does not print pages that contain no text or images.

**Change Standard Resolution**

Reduces the resolution of print data to correct printing problems.

**Refine screening pattern**

Prints graphics with a finer screening pattern.

**Allow Applications to Perform ICM Color Matching**

Allows applications to perform ICM color matching.

**Always Use the Driver's Paper Source Setting**

Prints using the paper source setting in the printer driver, rather than the setting in your application.

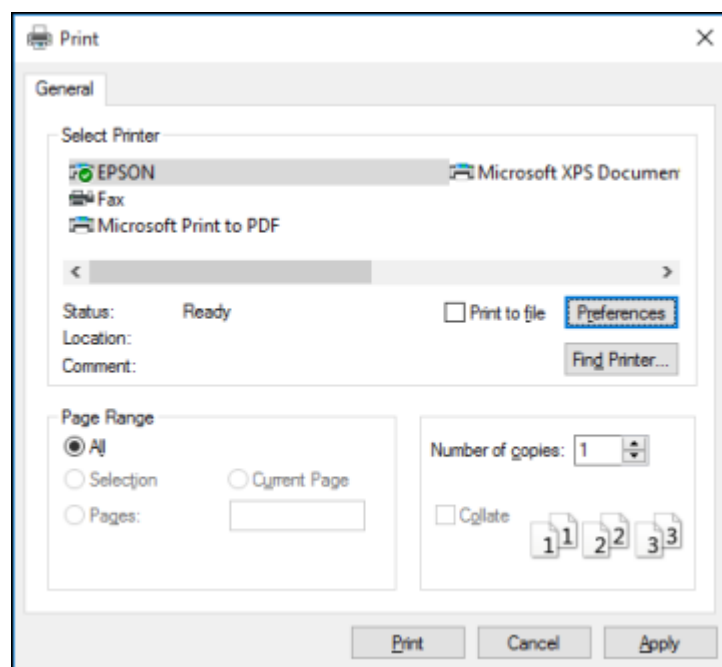
Parent topic: [Selecting Extended Settings - Windows](#)

## **Printing Your Document or Photo - Windows**

Once you have selected your print settings, you are ready to save your settings and print.

1. Click **OK** to save your settings.

You see your application's Print window, such as this one:



2. Click **OK** or **Print** to start printing.

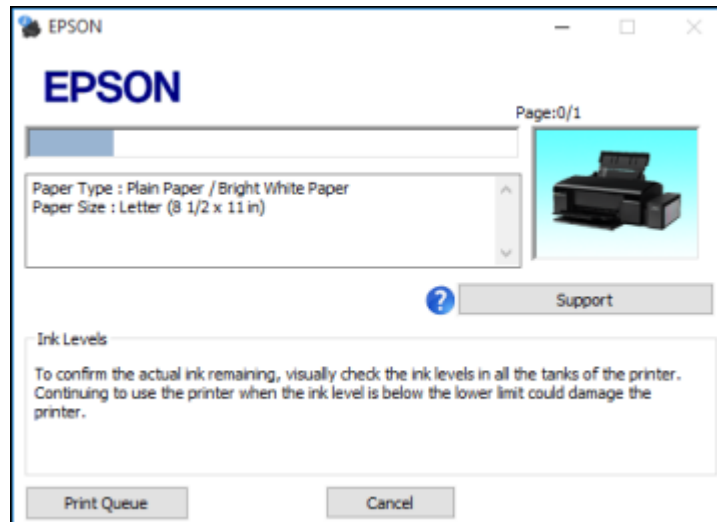
**Parent topic:** [Printing with Windows](#)

### **Related tasks**

[Checking Print Status - Windows](#)

## Checking Print Status - Windows

During printing, you see this window showing the progress of your print job. It allows you to control printing.



- To cancel printing, click **Cancel**.
- To see print jobs lined up for printing, click **Print Queue**.

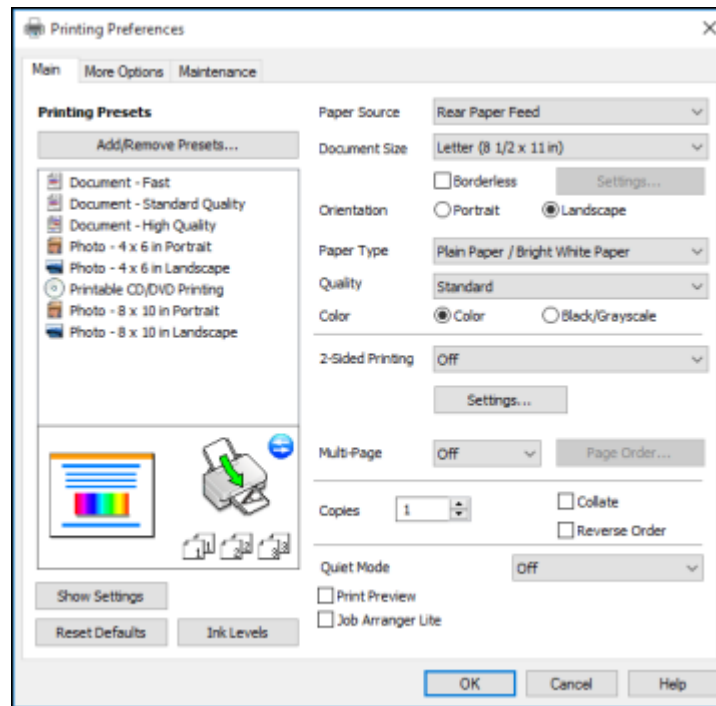
**Parent topic:** [Printing with Windows](#)

## Selecting Default Print Settings - Windows

When you change your print settings in a program, the changes apply only while you are printing in that program session. If you want to change the print settings you use in all your Windows programs, you can select new default print settings.

1. Access the Windows Desktop and right-click the product icon in the Windows taskbar.
2. Select **Printer Settings**.

You see the printer settings window:



3. Select the print settings you want to use as defaults in all your Windows programs.
4. Click **OK**.

These settings are now the defaults selected for printing. You can still change them as needed for printing in any program session.

#### [Changing the Language of the Printer Software Screens](#)

**Parent topic:** [Printing with Windows](#)

### **Changing the Language of the Printer Software Screens**

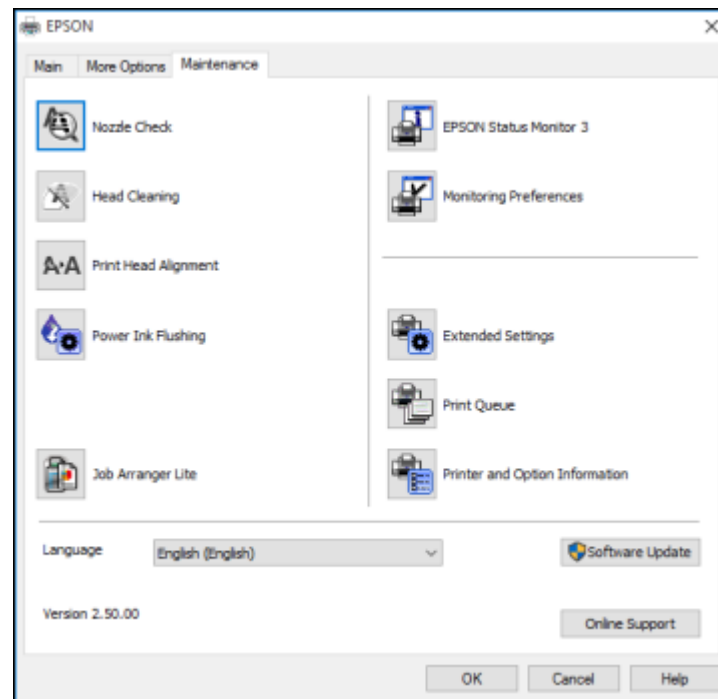
You can change the language used on the Windows printer software screens.

1. Access the Windows Desktop and right-click the product icon in the Windows taskbar.
2. Select **Printer Settings**.

You see the printer settings window.

3. Click the **Maintenance** tab.

You see the maintenance options:



4. Select the language you want to use as the **Language** setting.
5. Click **OK** to close the printer software window.

The printer software screens appear in the language you selected the next time you access them.

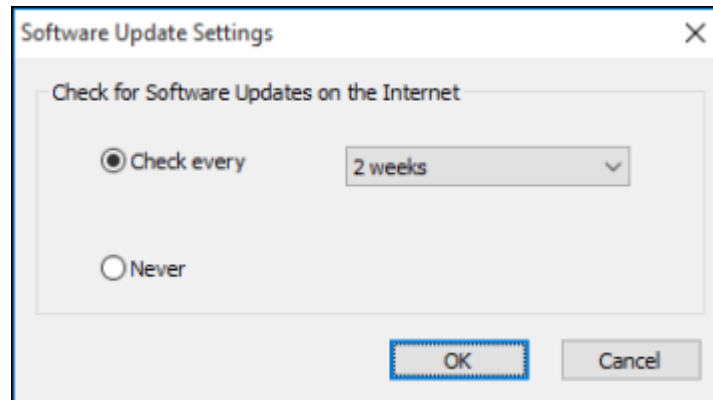
**Parent topic:** [Selecting Default Print Settings - Windows](#)

## Changing Automatic Update Options

Your printer software for Windows automatically checks for updates to the product software. You can change how often the software checks for updates or disable this feature.

1. Access the Windows Desktop and right-click the product icon in the Windows taskbar.
2. Select **Software Update Settings**.

You see this window:



3. Do one of the following:
  - To change how often the software checks for updates, select a setting in the **Check every** menu.
  - To disable the automatic update feature, select the **Never** option.
4. Click **OK** to exit.

**Note:** If you choose to disable the automatic update feature, you can check for updates manually.

**Parent topic:** [Printing with Windows](#)

**Related tasks**

[Checking for Software Updates](#)

## Printing with OS X

You can print with your product using any OS X printing program, as described in these sections.

**Note:** If you have an Internet connection, it is a good idea to check for updates to your product software on Epson's support website.

[Selecting Basic Print Settings - OS X](#)

[Selecting Page Setup Settings - OS X](#)

[Selecting Print Layout Options - OS X](#)

[Managing Color - OS X](#)

[Selecting Printing Preferences - OS X](#)

[Printing Your Document or Photo - OS X](#)

**Parent topic:** [Printing from a Computer](#)

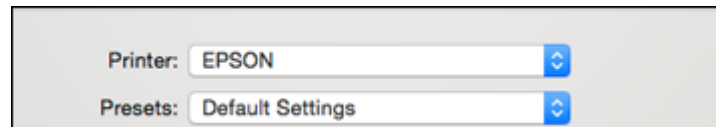
## Selecting Basic Print Settings - OS X

Select the basic settings for the document or photo you want to print.

1. Open a photo or document for printing.
2. Select the print command in your application.

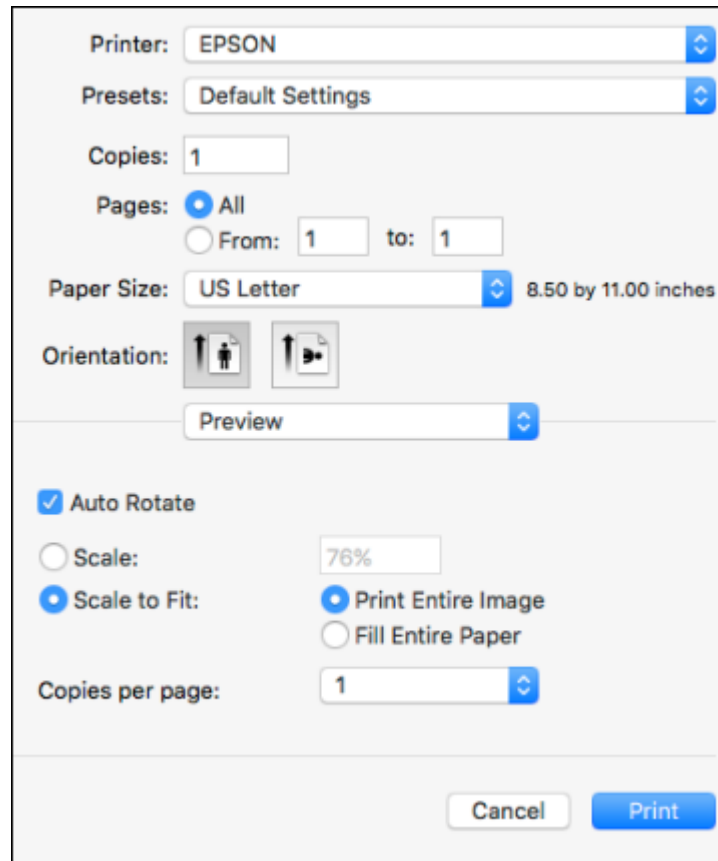
**Note:** You may need to select a print icon on your screen, the **Print** option in the File menu, or another command. See your application's help utility for details.

3. Select your product as the **Printer** setting.



4. If necessary, click the arrow next to the Printer setting or the **Show Details** button to expand the print window.

You see the expanded printer settings window for your product:



**Note:** The print window may look different, depending on the version of OS X and the application you are using.

5. Select the **Copies** and **Pages** settings as necessary.

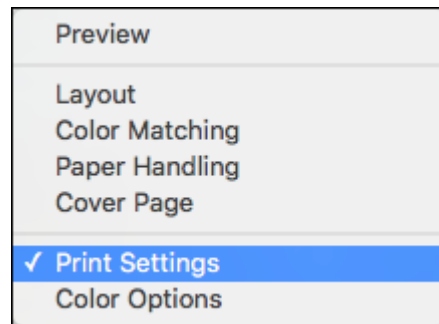
**Note:** If you do not see these settings in the print window, check for them in your application before printing.



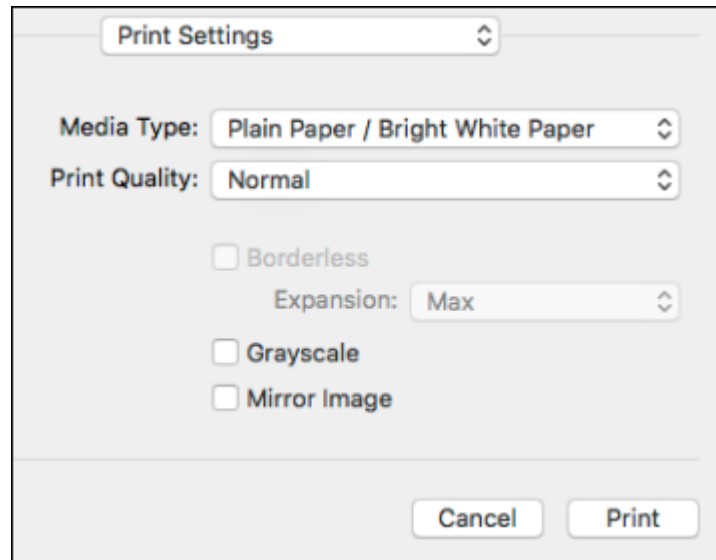
6. Select the page setup options: **Paper Size** and **Orientation**.

**Note:** If you do not see these settings in the print window, check for them in your application before printing. They may be accessible by selecting **Page Setup** from the File menu.

7. Select any application-specific settings that appear on the screen, such as those shown in the image above for the Preview application.
8. Select **Print Settings** from the pop-up menu.



You see these settings:



9. Select the type of paper you loaded as the **Media Type** setting.

**Note:** The setting may not exactly match the name of your paper. Check the paper type settings list for details.

10. Select the **Print Quality** setting you want to use.
11. Select any of the available print options.

[Print Quality Settings - OS X](#)

[Print Options - OS X](#)

**Parent topic:** [Printing with OS X](#)

#### **Related references**

[Paper or Media Type Settings](#)

#### **Related tasks**

[Selecting Page Setup Settings - OS X](#)

[Printing Your Document or Photo - OS X](#)

## Print Quality Settings - OS X

You can select any of the print quality settings to fine-tune the quality of your print. Some settings may be unavailable, depending on the paper type and border setting you have chosen.

### **Draft**

For draft printing on photo paper.

### **Fast Economy**

For the fastest printing with draft quality.

### **Economy**

For fast printing with reduced quality.

### **Normal**

For everyday text and image printing.

### **Fine**

For text and graphics with good quality and print speed.

### **Quality**

For photos and graphics with good quality and print speed.

### **Best Quality**

For the best print quality, but the slowest print speed.

**Parent topic:** [Selecting Basic Print Settings - OS X](#)

## Print Options - OS X

You can select any of the print options to customize your print. Some options may be unavailable, depending on other settings you have chosen.

### **Expansion**

If you selected a borderless paper size setting, this option adjusts the image expansion settings to control printing at the edges of borderless prints.

### **Grayscale**

Prints text and graphics in black or shades of gray.

### **Mirror Image**

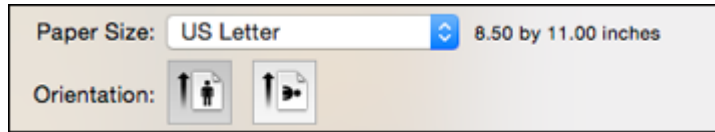
Lets you flip the printed image horizontally.

**Note:** If you select the **Min** option for the Expansion setting, you may see white borders on your printed photo.

**Parent topic:** [Selecting Basic Print Settings - OS X](#)

## Selecting Page Setup Settings - OS X

Depending on your application, you may be able to select the paper size and orientation settings from the print window.




**Note:** If you do not see these settings in the print window, check for them in your application before printing. They may be accessible by selecting **Page Setup** from the File menu.

1. Select the size of the paper you loaded as the **Paper Size** setting. If you are printing a borderless photo, select the **Borderless** checkbox or a paper size with a **Borderless** option. You can also select a custom setting to create a custom paper size, but the Quality setting will be limited to **Normal**.

**Note:** You must select a compatible borderless paper type and size to print without borders. Check the borderless paper compatibility list for details.

2. Select the orientation of your document or photo as shown in the print window.

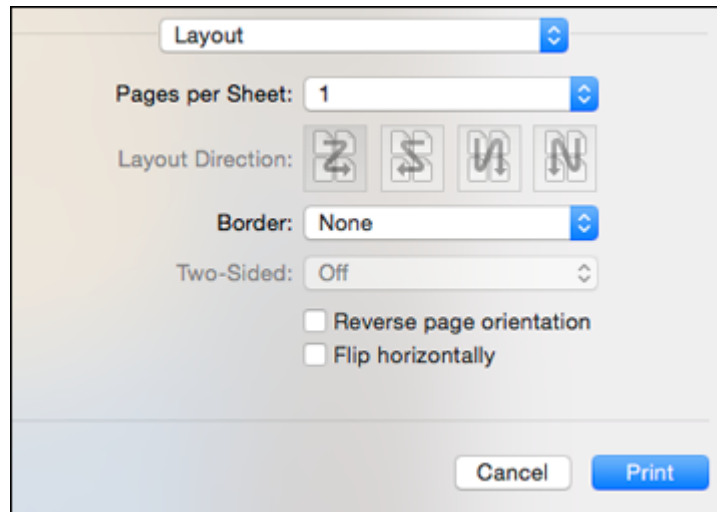
**Note:** If you are printing an envelope, select the  icon.

**Note:** You can reduce or enlarge the size of the printed image by selecting **Paper Handling** from the pop-up menu and selecting a scaling option.

**Parent topic:** [Printing with OS X](#)

## Selecting Print Layout Options - OS X

You can select a variety of layout options for your document or photo by selecting **Layout** from the pop-up menu on the print window.



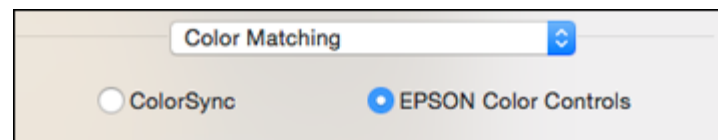
- To print multiple pages on one sheet of paper, select the number of pages in the **Pages per Sheet** pop-up menu. To arrange the print order of the pages, select a **Layout Direction** setting.
- To print borders around each page on the sheet, select a line setting from the **Border** pop-up menu.
- To invert or flip the printed image, select the **Reverse page orientation** or **Flip horizontally** settings.

Parent topic: [Printing with OS X](#)

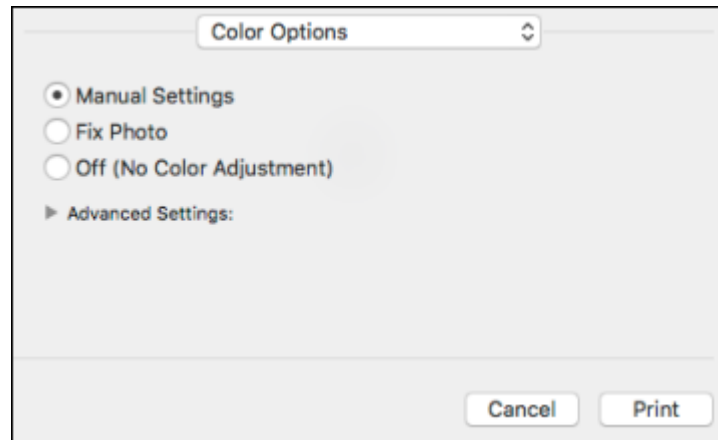
## Managing Color - OS X

You can adjust the Color Matching and Color Options settings to fine-tune the colors in your printout, or turn off color management in your printer software.

1. Select **Color Matching** from the pop-up menu in the print window.



2. Select one of the available options.
3. Select **Color Options** from the pop-up menu in the print window.



**Note:** The available settings on the Color Options menu depend on the option you selected on the Color Matching menu.

4. Select one of the available options.

[Color Matching and Color Options - OS X](#)

**Parent topic:** [Printing with OS X](#)

### **Color Matching and Color Options - OS X**

You can select from these settings on the **Color Matching** and **Color Options** menus.

#### **Color Matching Settings**

##### **EPSON Color Controls**

Lets you manage color using controls in your printer software or turn off color management.

##### **ColorSync**

Prints using standard color profiles for your product and paper to help match image colors. You can customize the conversion method and filter settings on the ColorSync pop-up menu in the print window.

## Color Options Settings

### Manual Settings

Lets you select manual color adjustments. Click the arrow next to **Advanced Settings** and select settings for **Brightness**, **Contrast**, **Saturation**, and individual color tones. You can also select a color **Mode** setting for printing photos and graphics and the **Fix Red-Eye** setting to reduce or remove red-eye in photos. Depending on the selected color mode, you can also adjust the midtone density using the **Gamma** setting.

### Fix Photo

Improves the color, contrast, and sharpness of flawed photos. Click the arrow next to **Advanced Settings** and select the **Fix Red-Eye** setting to reduce or remove red-eye in photos.

**Note:** Fix Photo uses a sophisticated face recognition technology to optimize photos that include faces. For this to work, both eyes and the nose must be visible in the subject's face. If your photo includes a face with an intentional color cast, such as a statue, you may want to turn off **Fix Photo** to retain the special color effects.

### Off (No Color Adjustment)

Turns off color management in your printer software so you can manage color using only your application software.

**Note:** An ICC profile is required if color management is turned off.

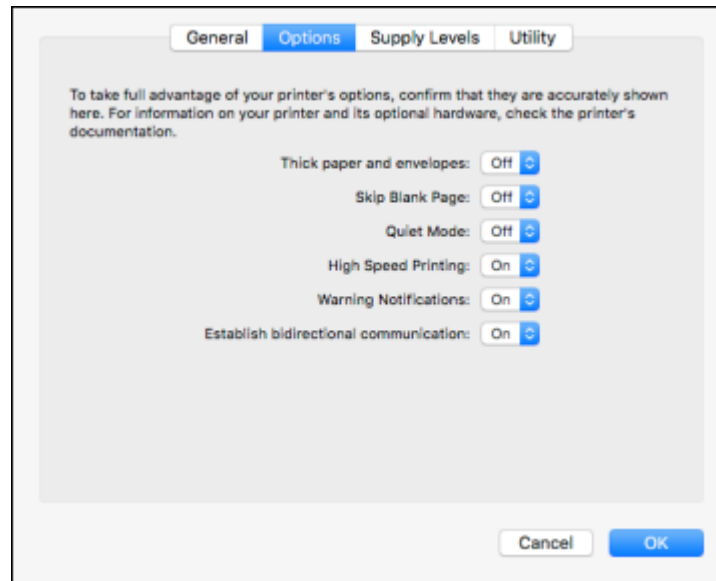
Parent topic: [Managing Color - OS X](#)

## Selecting Printing Preferences - OS X

You can select printing preferences that apply to all the print jobs you send to your product.

1. In the Apple menu or the Dock, select **System Preferences**.
2. Select **Print & Fax**, **Print & Scan**, or **Printers & Scanners**, select your product, and select **Options & Supplies**.
3. Select **Driver** or **Options**.

You see a screen like this:



4. Select any of the available printing preferences.
5. Click **OK**.

[Printing Preferences - OS X](#)

**Parent topic:** [Printing with OS X](#)

## Printing Preferences - OS X

You can select from these settings on the **Options** or **Driver** tab.

### Thick Paper and Envelopes

Prevents ink from smearing when you print on envelopes or other thick paper.

### Skip Blank Page

Ensures that your product does not print pages that contain no text or images.

### Quiet Mode

Lessens noise during printing when you select **Plain Paper/Bright White Paper** as the paper Type or Media Type setting.



**High Speed Printing**

Speeds up printing but may reduce print quality.

**Warning Notifications**

Lets you choose whether or not to receive warning notifications from the printer software for various operating conditions.

**Establish bidirectional communication**

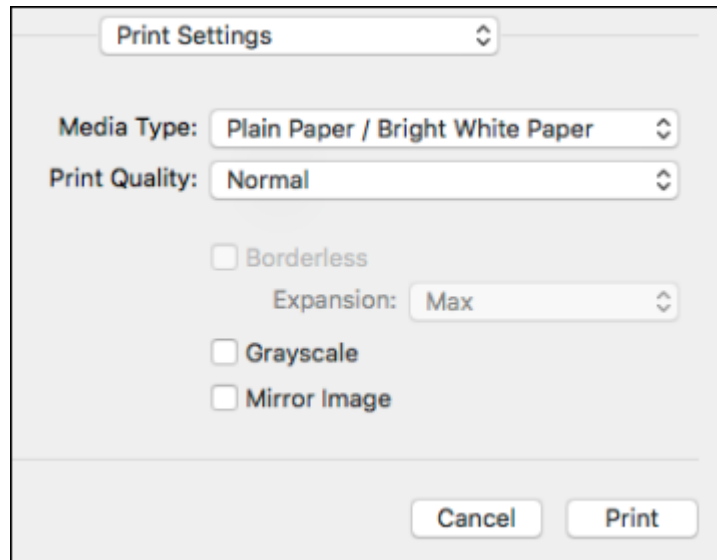
Allows the product to communicate with the computer. Do not change the default setting unless you experience issues when using a shared printing pool.

**Parent topic:** [Selecting Printing Preferences - OS X](#)

## Printing Your Document or Photo - OS X

Once you have selected your print settings, you are ready to print.

Click **Print** at the bottom of the print window.



[Checking Print Status - OS X](#)

**Parent topic:** [Printing with OS X](#)

## Checking Print Status - OS X




During printing, you can view the progress of your print job and control printing.

1. Click the printer icon when it appears in the Dock.

You see the print status window:




2. Select the following options as necessary:

- To cancel printing, click the print job and click  or **Delete**.
- To pause a print job, click the print job and click  or **Hold**. To resume a print job, click the paused print job and click  or **Resume**.
- To pause printing for all queued print jobs, click **Pause** or **Pause Printer**.
- To display other printer information, click **Settings**.

Parent topic: [Printing Your Document or Photo - OS X](#)

## Cancelling Printing Using a Product Button

If you need to cancel printing, press the  paper/cancel button on your product.

Parent topic: [Printing from a Computer](#)

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## Printing on CDs/DVDs

Follow the instructions here to print a design onto ink jet-printable CDs or DVDs to create a custom label.

[CD/DVD Printing Features](#)

[Loading a CD/DVD](#)

[Removing a Printed CD/DVD](#)

[Printing on CDs/DVDs from a Computer](#)

### CD/DVD Printing Features

You can use any of the following features to print custom CD/DVD/Blu-ray Disc labels and accessories:

- Use your product's control panel to print photos from a memory card onto a CD/DVD/Blu-ray Disc
- Print text and images from your computer using the Epson Print CD software

**Parent topic:** [Printing on CDs/DVDs](#)

**Related topics**

[Printing on CDs/DVDs from a Computer](#)

### Loading a CD/DVD

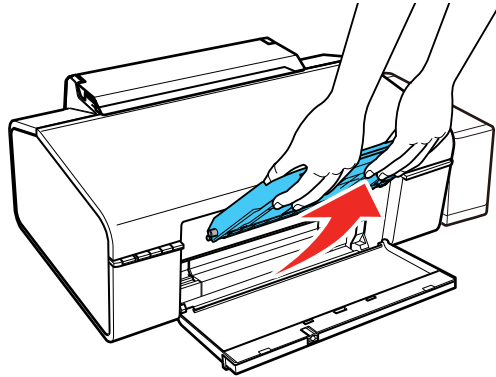
You can print on any compatible, ink jet-printable CDs or DVDs, including Blu-ray Discs.


**Caution:** Do not turn the product off or on with the CD/DVD tray inserted. Do not insert the CD/DVD tray while the product is printing or performing other operations. Otherwise, your product may be damaged or the surface of the CD/DVD may become dirty or scratched.

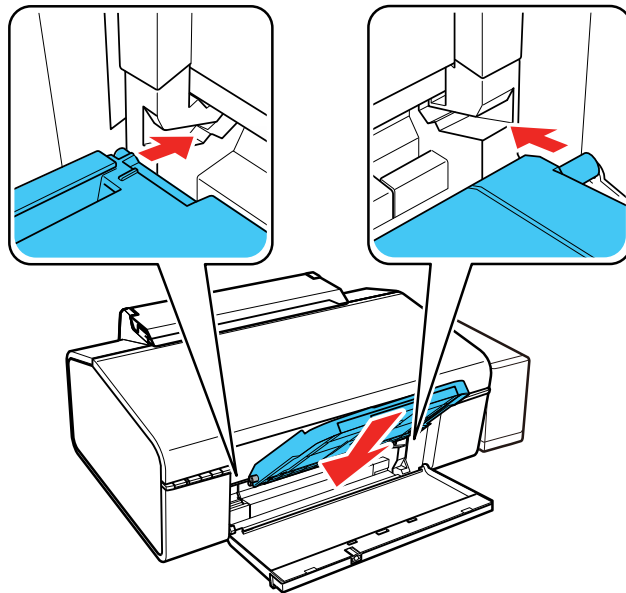
**Note:** If you are using discs where the printable area extends to within 0.16 inch (4 mm) of the center hole, you may need to adjust the inner diameter setting using the control panel or Epson Print CD software.

1. Burn your files, music, or video onto your disc before printing on it.
2. Make sure the product is turned on.
3. Open the front cover.

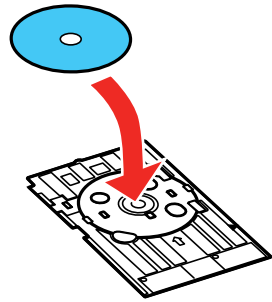
4. Lift up the output tray and pull it to remove it from your product.



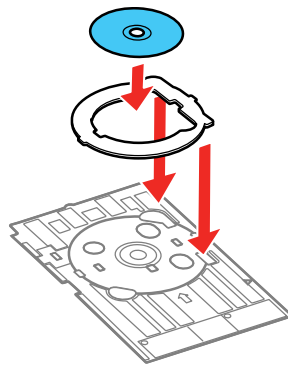
5. Insert the output tray into the slot labeled  CD/DVD at an angle, as shown.



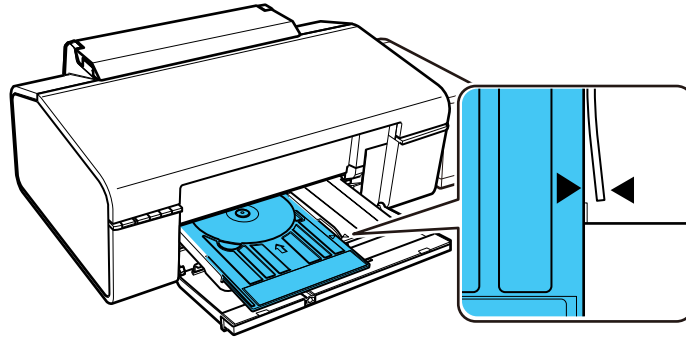
6. Place a CD or DVD on the CD/DVD tray with the printable side faceup.



**Note:** For small 8-cm discs, place the adapter on the tray and then place the disc in the adapter.



7. Gently insert the CD/DVD tray into the CD/DVD feed tray. Push in the tray until the arrows on the tray and the feed tray are aligned.



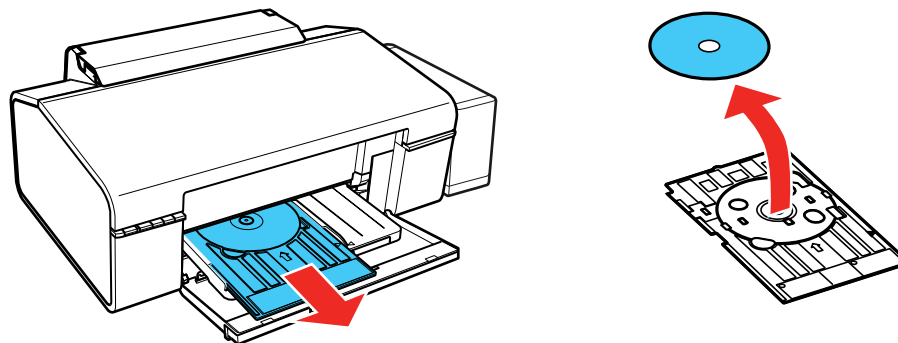
**Caution:** Do not insert the CD/DVD tray while the product is printing. Do not insert the CD/DVD tray while the product is printing or performing other operations. Otherwise, your product may be damaged or the surface of the CD/DVD may become dirty or scratched.

Parent topic: [Printing on CDs/DVDs](#)

## Removing a Printed CD/DVD

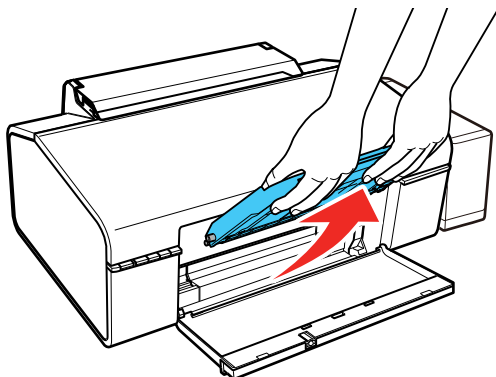
After your CD or DVD is printed, the tray ejects partially from the product.

1. Pull the CD/DVD tray out of the product and remove your CD or DVD from the tray.




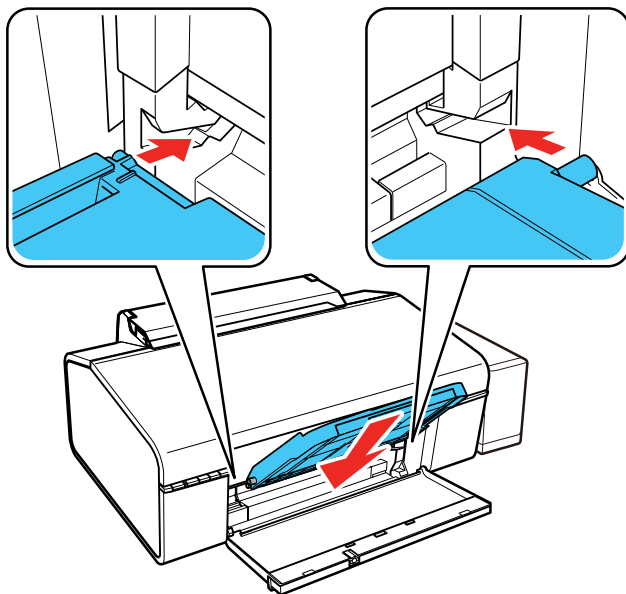
**Note:** Store the CD/DVD tray on a flat surface to prevent it from warping.

2. Lift up the output tray, and pull it out to remove it from your product.



**Caution:** Do not turn the product on or off while the CD/DVD tray is inserted.

3. Insert the output tray into the slot labeled  paper position at an angle, as shown.



After printing, handle the CD or DVD carefully. You may need to wait up to 24 hours for the ink to dry fully before inserting it in a drive, depending on the type of disc you used. Keep printed discs away from moisture and direct sunlight.

**Parent topic:** [Printing on CDs/DVDs](#)

## Printing on CDs/DVDs from a Computer

Before printing directly on CDs or DVDs from your computer, make sure you have set up your product as described on the *Start Here* sheet, and installed the Epson Print CD software.

[Starting Epson Print CD - Windows](#)

[Starting Epson Print CD - OS X](#)

[Printing Your CD/DVD Design - Windows](#)

[Printing Your CD/DVD Design - OS X](#)

**Parent topic:** [Printing on CDs/DVDs](#)

### Related tasks

[Loading a CD/DVD](#)

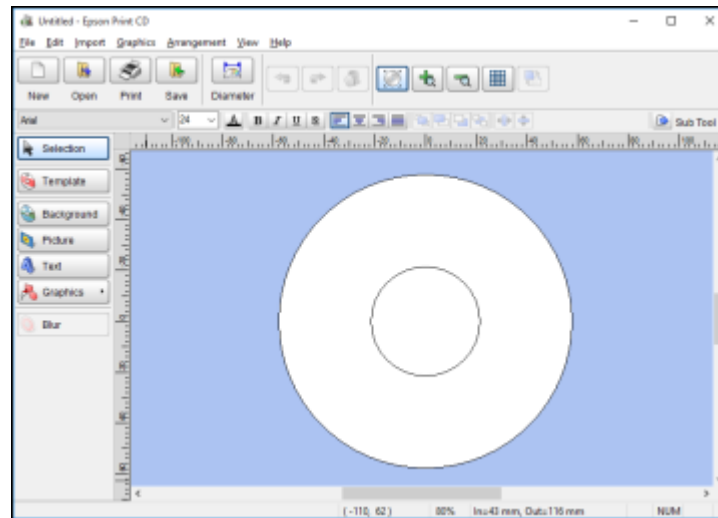
## Starting Epson Print CD - Windows

You can use Epson Print CD to design your disc by importing photos, adding text, and creating special effects.

1. Select the Epson Print CD icon on your Windows Desktop.



You see a screen like this:



2. Use the buttons on the left side of the screen to select a pre-designed template or add a background image, picture, text, or graphic elements. For more information, select the **Help** menu.
3. When you are finished creating your design, click **Save** and save your design file.

**Parent topic:** [Printing on CDs/DVDs from a Computer](#)

#### **Related tasks**

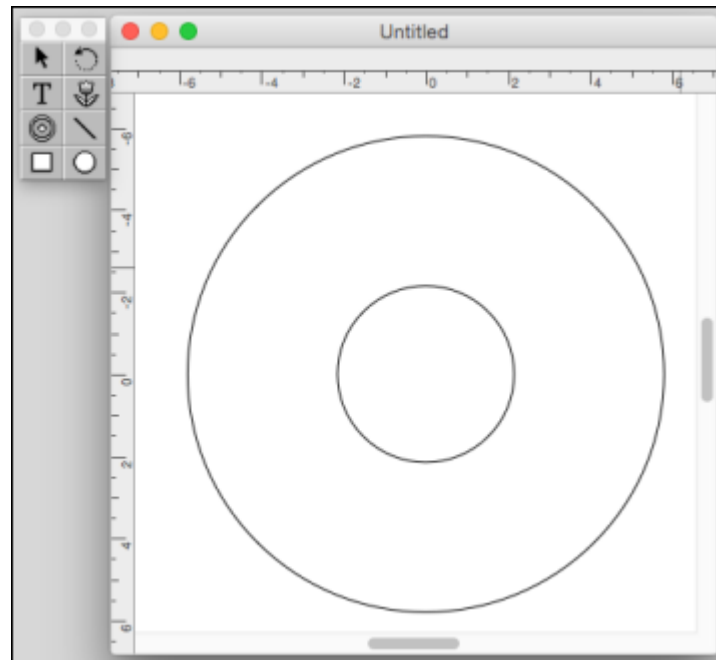
[Printing Your CD/DVD Design - Windows](#)

## **Starting Epson Print CD - OS X**

You can use Epson Print CD to design your disc by importing photos, adding text, and creating special effects.

1. Open the Epson Print CD program in the **Applications > Epson Software > Print CD** folder on your Mac.

You see a screen like this:



2. Use the icons on the left side of the screen to add a background image, picture, text, or graphic elements.
3. When you are finished creating your design, make sure you save it.

**Parent topic:** [Printing on CDs/DVDs from a Computer](#)

#### **Related tasks**

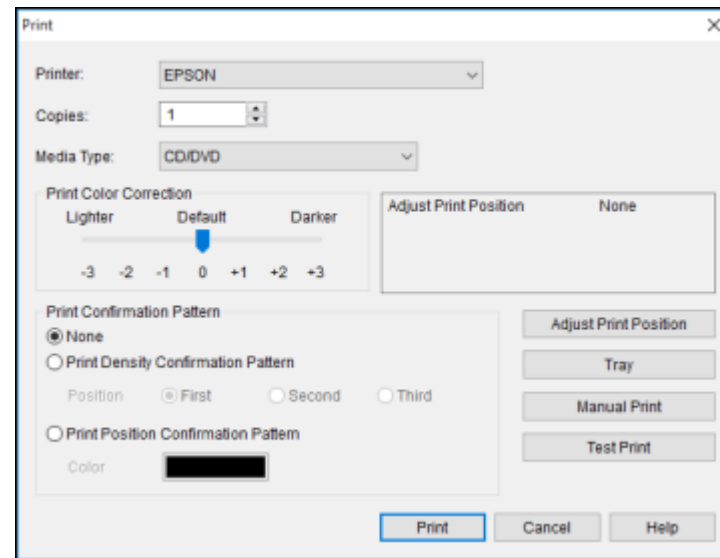
[Printing Your CD/DVD Design - OS X](#)

## **Printing Your CD/DVD Design - Windows**

After you create your design, you can print it on paper to test it, then print it on the CD or DVD that contains your data, photos, video, or music. Make sure the disc is loaded for printing before you start.

1. Open your file in Epson Print CD and click **Print**.

You see a screen like this:



2. Make sure your product is selected as the **Printer** setting.
3. To see how your design will look without printing on the disc, click **Test Print** and follow the instructions on the screen.
4. When you are ready to print on the disc, click the **Print** button on the screen.
5. Click **Print**.

**Note:** If you need to adjust the print position or print quality, see the Epson Print CD Help utility for instructions.

**Parent topic:** [Printing on CDs/DVDs from a Computer](#)

#### **Related tasks**

[Starting Epson Print CD - Windows](#)

## **Printing Your CD/DVD Design - OS X**

After you create your design, you can print it on paper to test it, then print it on the CD or DVD that contains your data, photos, video, or music. Make sure the disc is loaded for printing before you start.

1. Open your file in Epson Print CD and select **Print** from the File menu.  
You see a screen like this:

The screenshot shows the 'Print' dialog box for an Epson printer. At the top, there are buttons for 'Select Printer' and 'Manual Print'. Below these, the printer is identified as 'EPSON'. There is a 'Copies' field set to '1' and a 'Media Type' dropdown menu set to 'CD/DVD'. The 'Color Correction' section has three radio buttons: 'Light', 'Standard' (selected), and 'Strong', with a scale from -3 to +3. The 'Adjust Print Position' section has two fields: 'Horizontal' and 'Vertical', both set to '0.0 mm', with a 'Position Adjustment' button below them. The 'Print Check Pattern' section has three radio buttons: 'None' (selected), 'Print Density Check Pattern', and 'Print Position Check Pattern'. There are also buttons for 'First Time', 'Second Time', and 'Third Time' under the 'Print Position Check Pattern' option. A 'Tray' button is located to the right of the 'Print Check Pattern' section. At the bottom, there are 'Cancel' and 'Print' buttons.

2. Make sure your product is selected as the **Printer** setting.
3. To see how your design will look without printing on the disc, select **Test Print** and follow the instructions on the screen.
4. When you are ready to print on the disc, click the **Print** button on the screen.

**Note:** If you need to adjust the print position or print quality, see the Epson Print CD Help utility for instructions.

**Parent topic:** [Printing on CDs/DVDs from a Computer](#)

**Related tasks**

[Starting Epson Print CD - OS X](#)

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## Refilling Ink

Periodically check the ink tanks to see if they need to be refilled.

Before checking the ink level or refilling an ink tank as described here, be sure to read the ink safety precautions.

**Caution:** Visually check the ink levels in the product's ink tanks to confirm the actual ink levels. Continued use of the product when the ink is expended could damage the product.

[Ink Safety Precautions](#)

[Check Ink Levels](#)

[Purchase Epson Ink](#)

[Refilling the Ink Tanks](#)

## Ink Safety Precautions

**Note:** The product has a low ink alert system. The accuracy of this system depends on the user refilling the ink tanks correctly. The product cannot directly measure the ink levels in the tanks; instead it estimates the amount of ink remaining by internally monitoring ink usage. The low ink alert system may generate inaccurate messages if the ink tanks are not refilled according to these instructions.

As a precaution, perform regular visual inspections of the ink tanks to ensure ink levels do not fall below the lower line. Continued use of the product when the ink level is below the lower line on the tank could damage the product.

### Ink Handling Precautions

- Keep ink bottles and the ink tank unit out of the reach of children. Do not allow children to drink from or handle the ink bottles and bottle caps.
- Do not tilt or shake an ink bottle after removing its seal; otherwise, ink may leak.
- If ink gets on your skin, wash it thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water. If ink gets into your mouth, spit it out immediately.

### Ink Refilling Precautions

- Use ink bottles with the correct part number for this product.
- The use of non-Epson ink may cause damage that is not covered by Epson's warranty, and under certain circumstances, may cause erratic product behavior.

- This product requires careful handling of ink. Ink may splatter when the ink tanks are filled or refilled with ink. If ink gets on your clothes or belongings, it may not come off.
- Do not open the ink bottle package until you are ready to fill an ink tank. Ink bottles are vacuum packed to maintain reliability. If you leave an ink bottle unpacked for a long time before using it, print quality may be affected.
- If the ink level is below the lower line on the ink tank, refill the ink soon. Continued use of the product when the ink level is below the lower line on the ink tank could damage the product.
- After bringing an ink bottle inside from a cold storage site, allow it to warm up at room temperature for at least three hours before using it.
- Store ink bottles in a cool, dark place.
- Store the ink bottles in the same environment as the product. When storing or transporting an ink bottle after removing its seal, do not tilt the bottle and do not subject it to impacts or temperature changes. Otherwise, ink may leak even if the cap on the ink bottle is tightened securely. Be sure to keep the ink bottle upright when tightening the cap, and take measures to prevent ink from leaking when you transport the bottle.

#### **Ink Bottle and Ink Tank Information**

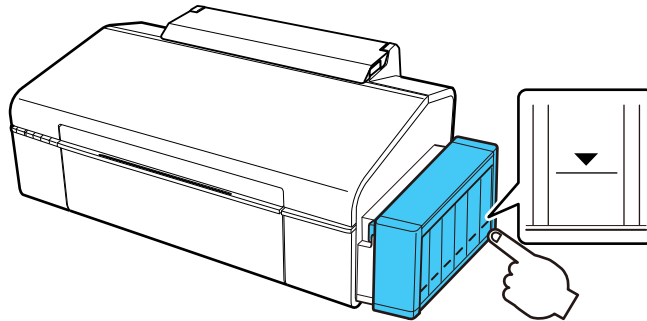
- To maintain optimum print head performance, some ink is consumed from all ink tanks during printing and when performing maintenance operations, such as cleaning the print head.
- The ink bottles may contain recycled materials, but this does not affect product function or performance.
- When printing in monochrome or grayscale, color ink may be used instead of black ink, depending on the paper type or print quality settings. This is because a mixture of color inks is used to create black.

**Parent topic:** [Refilling Ink](#)

## **Check Ink Levels**

To confirm the actual ink remaining, visually check the ink levels in the product's ink tanks. Make sure the ink levels are above the lower lines on the ink tanks.

**Caution:** If the ink level is below the lower line on the ink tank, fill it to the upper line on the ink tank. Continued use of the product when the ink level is below the lower line on the tank could damage the product.



#### Disabling Special Offers with Windows

Parent topic: [Refilling Ink](#)

### Disabling Special Offers with Windows

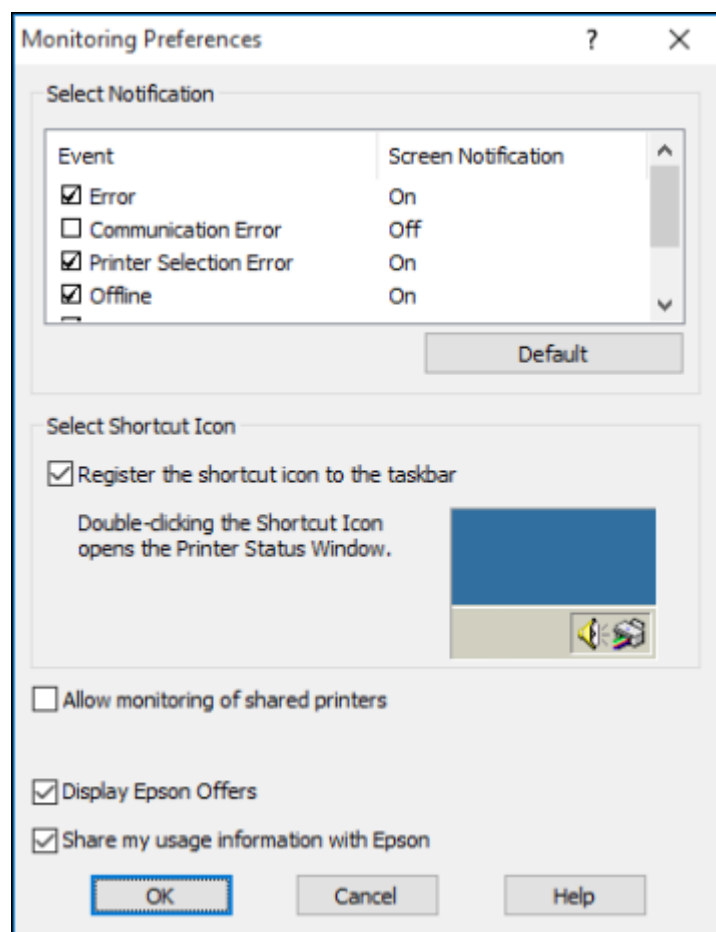
You can disable special offers messages from Epson using a utility on your Windows computer.

**Note:** You may see the Epson Special Offers screen every time you print (if your computer is connected to the Internet). Select **Do not display this message again** and click **Decline** to disable online offers. Promotional offers are not valid in Latin America.

1. Right-click the product icon in the Windows taskbar and select **Monitoring Preferences**.



You see this window:



2. To disable promotional offers, deselect the **Display Epson Offers** checkbox. (Promotional offers not available in Latin America.)

**Parent topic:** [Check Ink Levels](#)

## Purchase Epson Ink

You can purchase genuine Epson ink and paper from an Epson authorized reseller. To find the nearest reseller, visit [global.latin.epson.com](http://global.latin.epson.com) or call your nearest Epson sales office (website available in Spanish and Portuguese only).

**Note:** This product was originally designed to work with genuine Epson inks. Your product may not function properly if you use other types of ink and may affect Epson's warranty.

The included ink bottles must be used for printer setup and are not for resale. The printer ships with full ink bottles and part of the ink from the first bottles is used to charge the print head. Yields vary considerably based on images printed, print settings, paper type, frequency of use, and temperature.

The ink bottles that came with your printer have a lower yield due to the ink charging process. This process is carried out the first time you turn on the printer and guarantees better performance. Do not load paper before refilling the ink tanks.

[Ink Bottle Part Numbers](#)

**Parent topic:** [Refilling Ink](#)

## Ink Bottle Part Numbers

Use these part numbers when you purchase new ink bottles, and use the ink by the date printed on the package:

Ink color	Part number
Black	T6731
Cyan	T6732
Magenta	T6733
Yellow	T6734
Light Cyan	T6735
Light Magenta	T6736


**Parent topic:** [Purchase Epson Ink](#)

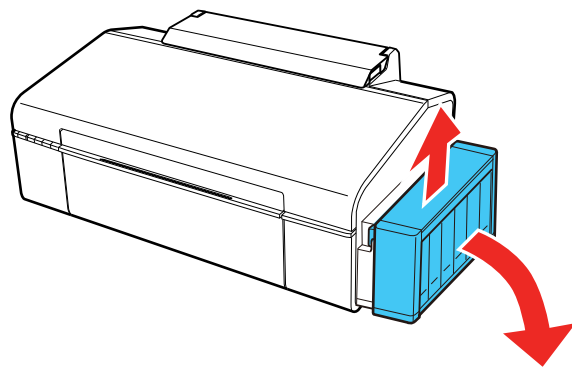
## Refilling the Ink Tanks

Make sure you have new ink bottles handy and have read the ink safety precautions before you begin.

You can continue to use the product even if one or more ink tanks are not filled all the way.

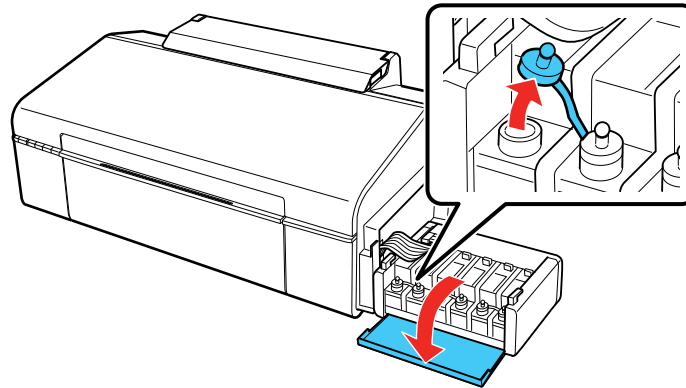
**Caution:** Wear plastic gloves while refilling the ink tanks to avoid staining your hands.

1. Place a sheet of paper under the ink tank area in case of spills.
2. Turn on your product.
3. Make sure the  power light is on, but not flashing.
4. Unhook the ink tank unit from the product and lay it down.



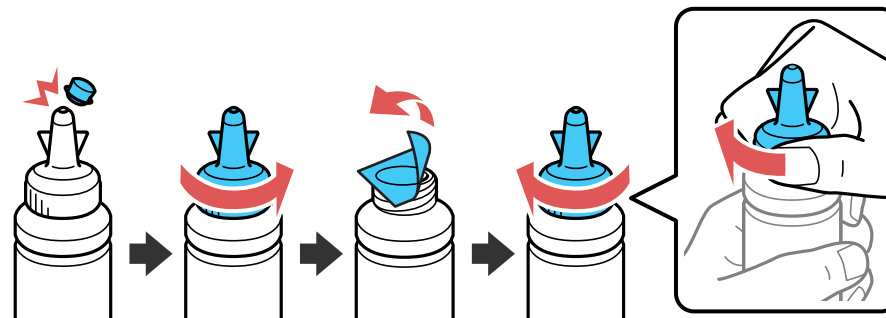
**Caution:** Do not pull on the ink tubes.

5. Open the ink tank unit cover and remove the ink tank's cap.



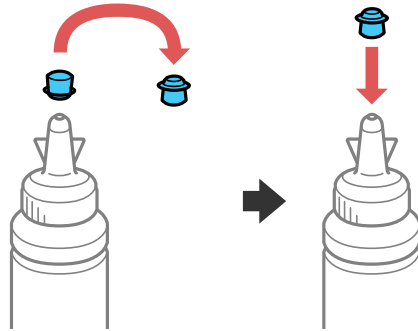
**Note:** Make sure the color of the ink tank matches the ink color you want to refill, and only remove the cap from that ink tank. Be careful not to spill any ink.

6. Snap off the tip of the bottle cap, but do not dispose of it so you can use it to seal the bottle cap later, if necessary. Then remove the bottle cap and carefully remove the protective seal (avoid touching the ink underneath the seal). Close the bottle cap tightly.



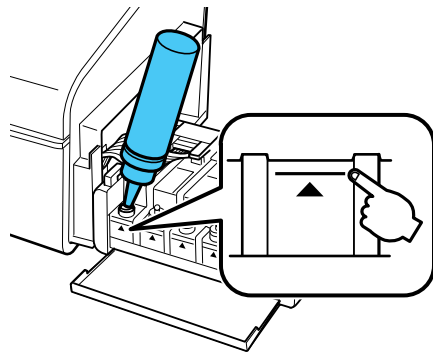
**Note:** Make sure the color of the ink bottle matches the ink color you want to refill.

**Caution:** Close the bottle cap tightly; otherwise, ink may leak.

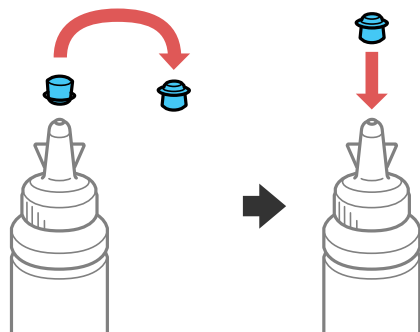


**Warning:** If ink gets on your skin, wash it thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water. If ink gets into your mouth, spit it out immediately. Seek medical advice if problems persist. Keep the ink bottles out of the reach of children and do not drink the ink.

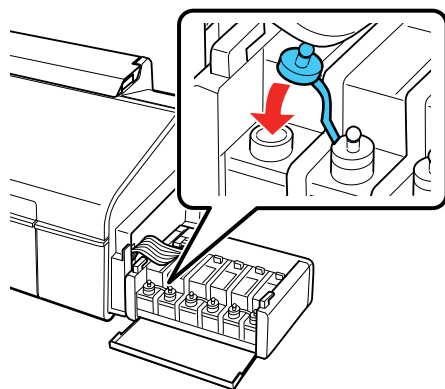
7. Refill the ink tank with the correct color ink up to the upper line on the ink tank.



8. If any ink remains in the ink bottle after filling the ink tank, place the bottle cap tip securely on the bottle cap and store the ink bottle upright for later use.

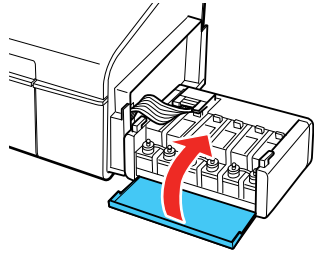


9. Replace the ink tank cap securely.

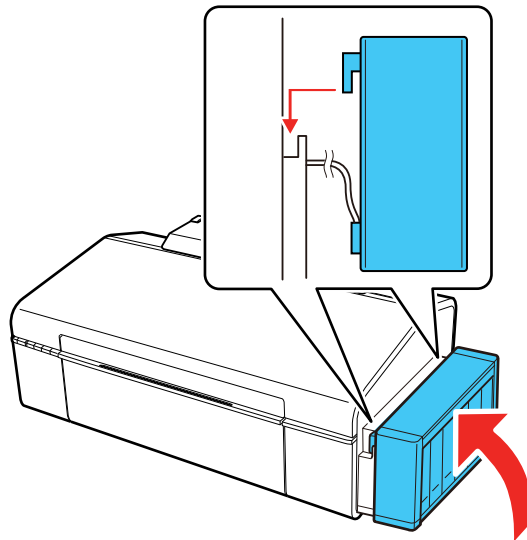


10. Repeat the previous steps as necessary for each ink tank you need to refill.

11. Close the ink tank unit cover.



12. Hook the ink tank unit onto the product.



**Parent topic:** [Refilling Ink](#)

**Related concepts**

[Purchase Epson Ink](#)

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## Adjusting Print Quality

If your print quality declines, you may need to run a utility to clean or align the print head.

If running these utilities does not solve the problem, you may need to flush the ink tubes.

[Print Head Maintenance](#)

[Print Head Alignment](#)

[Cleaning the Paper Path](#)

[Checking the Number of Sheets](#)

## Print Head Maintenance

If your printouts become too light, or you see dark or light bands across them, you may need to clean the print head nozzles. Cleaning uses ink, so clean the nozzles only if print quality declines.

You can check for clogged nozzles before you clean them so you don't clean them unnecessarily.

**Note:** You may not be able to clean the print head when the ink level in any of the tanks is low. You may have to refill the ink tank first.

[Print Head Nozzle Check](#)

[Print Head Cleaning](#)

[Power Ink Flushing](#)

**Parent topic:** [Adjusting Print Quality](#)

**Related topics**

[Refilling Ink](#)

## Print Head Nozzle Check

You can print a nozzle check pattern to check for clogged nozzles.

[Checking the Nozzles Using the Product Buttons](#)

[Checking the Nozzles Using a Computer Utility](#)




**Parent topic:** [Print Head Maintenance](#)

### Checking the Nozzles Using the Product Buttons

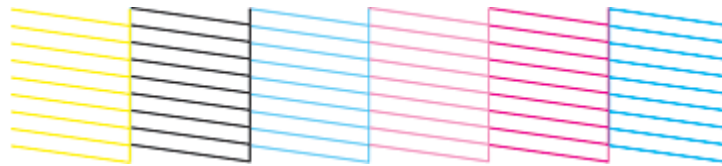
You can check the print head nozzles using the buttons on your product.

1. Make sure no product lights are indicating errors and the CD/DVD tray is not inserted for printing.

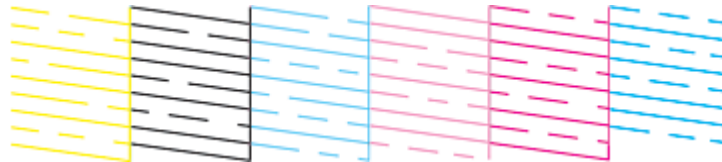


2. Press the  power button to turn the product off.
3. Load a few sheets of plain paper in the product.
4. Hold down the  paper/cancel button and press the  power button to turn the product on.
5. When the product turns on, release both buttons.  
The product begins printing a nozzle check pattern.
6. Check the printed pattern to see if there are gaps in the lines.

**Print head is clean**



**Print head needs cleaning**



7. If there are no gaps, the print head is clean and you can continue printing.  
If there are gaps or the pattern is faint, clean the print head.

**Parent topic:** [Print Head Nozzle Check](#)

**Related tasks**

[Cleaning the Print Head Using the Product Buttons](#)

**Related topics**

[Loading Paper](#)

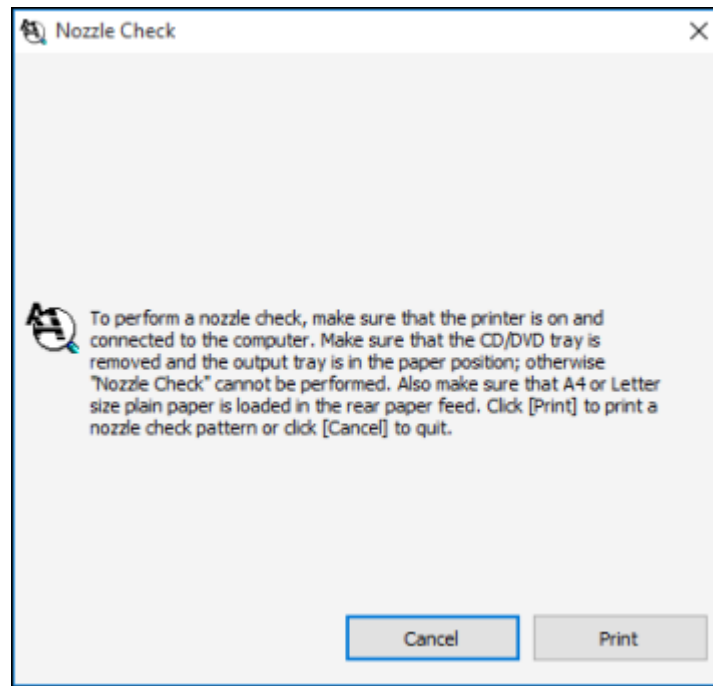
[Refilling Ink](#)

**Checking the Nozzles Using a Computer Utility**

You can check the print head nozzles using a utility on your Windows or Mac computer.

1. Make sure no product lights are indicating errors and the CD/DVD tray is not inserted for printing.
2. Load a few sheets of plain paper in the product.
3. Do one of the following:
  - **Windows:** Access the Windows Desktop and right-click the product icon in the Windows taskbar.
  - **OS X:** In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax**, **Print & Scan**, or **Printers & Scanners**, select your product, and select **Options & Supplies**. Select **Utility** and select **Open Printer Utility**.
4. Select **Nozzle Check**.

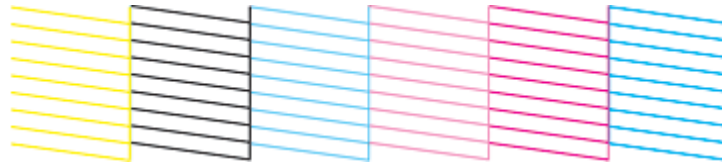
You see a window like this:



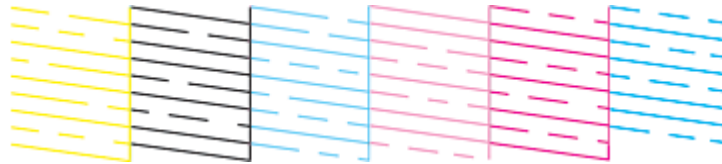
5. Click **Print**.

6. Check the printed pattern to see if there are gaps in the lines.

**Print head is clean**



**Print head needs cleaning**



7. If there are no gaps, click **Finish**.

If there are gaps or the pattern is faint, clean the print head.

**Parent topic:** [Print Head Nozzle Check](#)

**Related tasks**

[Cleaning the Print Head Using a Computer Utility](#)

**Related topics**

[Loading Paper](#)

[Refilling Ink](#)

## Print Head Cleaning

If print quality has declined and the nozzle check pattern indicates clogged nozzles, you can clean the print head.

**Note:** You may not be able to clean the print head when the ink level in any of the tanks is low. You may have to refill the ink tank first.

[Cleaning the Print Head Using the Product Buttons](#)

## [Cleaning the Print Head Using a Computer Utility](#)


**Parent topic:** [Print Head Maintenance](#)


### **Related topics**

[Refilling Ink](#)

## **Cleaning the Print Head Using the Product Buttons**

You can clean the print head using the buttons on your product.

1. Make sure no product lights are indicating errors and the CD/DVD tray is not inserted for printing.
2. Load a few sheets of plain paper in the product.
3. Hold down the  ink button for 3 seconds to start the cleaning cycle.

The  power light flashes throughout the cleaning cycle and stays on when the cleaning cycle is finished.

**Caution:** Never turn off the product during a cleaning cycle or you may damage it.

4. Run a nozzle check to confirm that the print head is clean.

**Parent topic:** [Print Head Cleaning](#)

### **Related tasks**

[Checking the Nozzles Using the Product Buttons](#)

### **Related topics**

[Loading Paper](#)

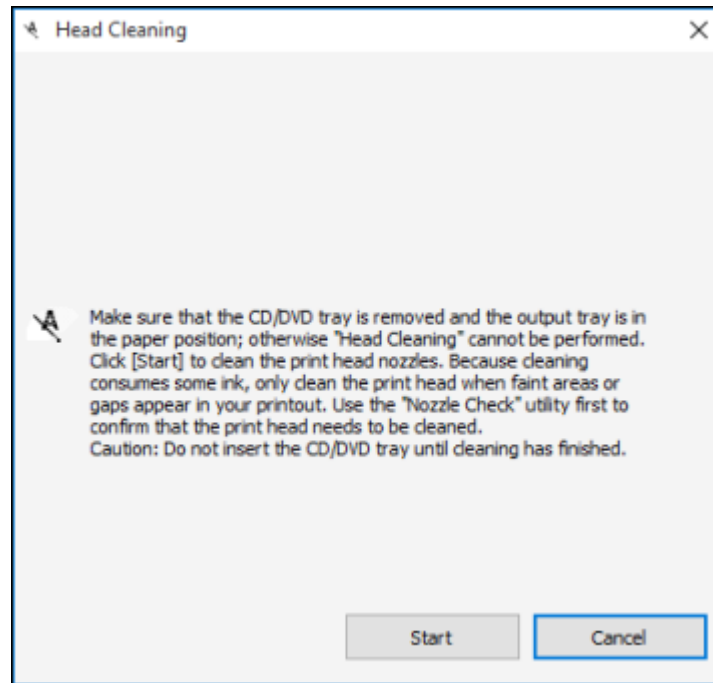
[Refilling Ink](#)

## **Cleaning the Print Head Using a Computer Utility**


You can clean the print head using a utility on your Windows or Mac computer.

1. Make sure no product lights are indicating errors and the CD/DVD tray is not inserted for printing.
2. Load a few sheets of plain paper in the product.
3. Do one of the following:
  - **Windows:** Access the Windows Desktop and right-click the product icon in the Windows taskbar.
  - **OS X:** In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax**, **Print & Scan**, or **Printers & Scanners**, select your product, and select **Options & Supplies**. Select **Utility** and select **Open Printer Utility**.
4. Select **Head Cleaning**.

You see a window like this:



5. Click **Start** to begin the cleaning cycle.

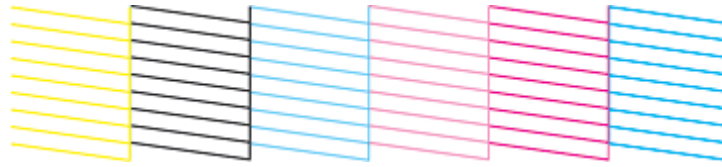
The  power light flashes throughout the cleaning cycle and stays on when the cleaning cycle is finished.

**Caution:** Never turn off the product or open the front cover during a cleaning cycle or you may not be able to print.

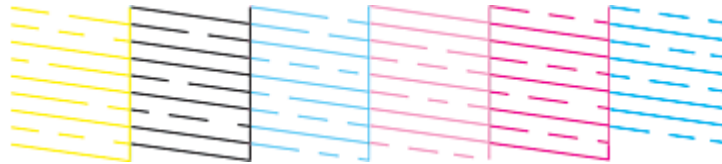
6. When the cleaning cycle is finished, you can check to see if the nozzles are clean; click **Print Nozzle Check Pattern** and click **Print**.

7. Check the printed pattern to see if there are gaps in the lines.

**Print head is clean**



**Print head needs cleaning**



- If there are no gaps, click **Finish**.
- If there are gaps or the pattern is faint, click **Clean** to clean the print head again.

If you don't see any improvement after cleaning the print head up to 3 times, turn off the product and wait at least 12 hours. Then check the print head nozzles and try cleaning the print head again, if necessary. If quality still does not improve, contact Epson.

**Parent topic:** [Print Head Cleaning](#)

**Related tasks**

[Checking the Nozzles Using a Computer Utility](#)

**Related topics**

[Loading Paper](#)

[Refilling Ink](#)

## Power Ink Flushing

If you have not used the product for a long time and see white or dark lines or missing colors in your printouts, even after cleaning the print head several times, you can flush the ink tubes.

**Note:** After a Power Ink Flushing, you must turn off the product and wait at least 12 hours before printing again.

**Caution:** Power Ink Flushing consumes a lot of ink and should be performed only if necessary. Refill the ink tanks before performing a Power Ink Flushing.

Power Ink Flushing affects the service life of the ink pads by causing them to reach their capacity sooner. When an ink pad reaches the end of its service life, the product stops printing and you must contact Epson for support.

[Flushing the Ink Using a Computer Utility](#)

**Parent topic:** [Print Head Maintenance](#)

**Related topics**

[Refilling Ink](#)

### **Flushing the Ink Using a Computer Utility**

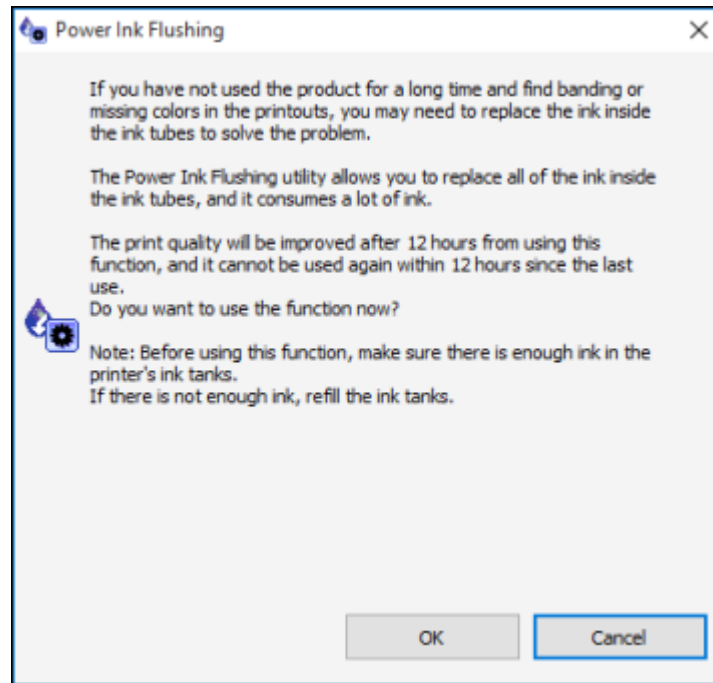
You can use the Power Ink Flushing utility to flush the ink.

**Note:** After a Power Ink Flushing, you must turn off the product and wait at least 12 hours before printing again.

Before you begin, make sure no product lights are indicating errors.

1. Do one of the following:
  - **Windows:** Access the Windows Desktop and right-click the product icon in the Windows taskbar and select **Printer Settings**. Then click the **Maintenance** tab.
  - **OS X:** In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax**, **Print & Scan**, or **Printers & Scanners**, select your product, and select **Options & Supplies**. Select **Utility** and select **Open Printer Utility**.
2. Click the **Power Ink Flushing** button.

You see a window like this:



3. Follow the on-screen instructions.
4. When you finish the Power Ink Flushing, turn off the product and wait at least 12 hours before printing.
5. Print a document and check the print quality. If the print quality did not improve, contact Epson for support.

**Parent topic:** [Power Ink Flushing](#)

**Related topics**

[Refilling Ink](#)

## Print Head Alignment

If your printouts become grainy or blurry, you notice misalignment of vertical lines, or you see dark or light horizontal bands, you may need to align the print head.



**Note:** Banding may also occur if your print head nozzles need cleaning.

[Aligning the Print Head Using a Computer Utility](#)

**Parent topic:** [Adjusting Print Quality](#)

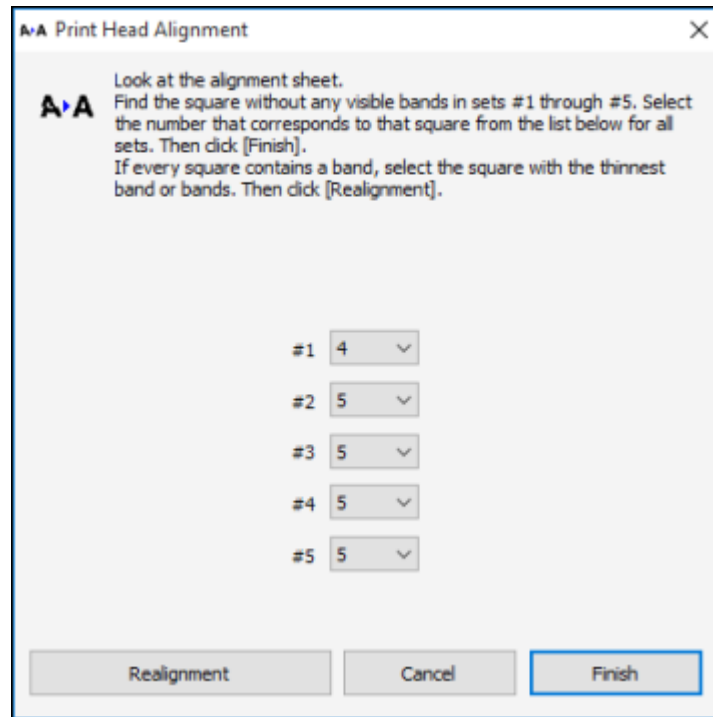
## Aligning the Print Head Using a Computer Utility

You can align the print head using a utility on your Windows or Mac computer.

1. Load a few sheets of plain paper in the product.
2. Do one of the following:
  - **Windows:** Access the Windows Desktop and right-click the product icon in the Windows taskbar.
  - **OS X:** In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax**, **Print & Scan**, or **Printers & Scanners**, select your product, and select **Options & Supplies**. Select **Utility** and select **Open Printer Utility**.
3. Select **Print Head Alignment**.
4. Click **Next**, then click **Print** to print an alignment sheet.

**Note:** Do not cancel printing while you are printing a head alignment pattern.

You see a window like this:



5. Check the printed pattern and follow the instructions on the screen to choose the number of the best printed pattern for each set.



- After choosing a pattern number, click **Next**.
- If no patterns are aligned in one or more of the sets, choose the closest one in each set and click **Realignment**. Then print another alignment sheet and check it.

**Note:** Click **Skip** (where available) if you want to skip a particular alignment sheet.

6. When you are done, click **Finish**.


**Parent topic:** [Print Head Alignment](#)

**Related topics**

[Loading Paper](#)

## Cleaning the Paper Path

If you see ink on the back of a printout, you can clean the paper path to remove any excess ink.

1. Load a few sheets of plain paper.
2. Press the  paper/cancel button to load and eject paper.
3. Repeat as necessary until the paper comes out clean.

**Parent topic:** [Adjusting Print Quality](#)

**Related topics**

[Loading Paper](#)

## Checking the Number of Sheets

You can view an option that displays the number of sheets of paper and CD/DVDs that have fed through the product.

[Checking the Sheet Counter - Windows](#)

[Checking the Sheet Counter - OS X](#)

**Parent topic:** [Adjusting Print Quality](#)

## Checking the Sheet Counter - Windows

You can check the number of sheets of paper that have fed through the product by checking the sheet counter.

1. Access the Windows Desktop and right-click the product icon in the Windows taskbar.
2. Select **Printer Settings**.
3. Click the **Maintenance** tab.
4. Select **Printer and Option Information**.

You see this window:

Printer and Option Information

Power Off Timer  
Current Printer Setting : Off  
Off Send

Sleep Timer  
Current Printer Setting : 10 minutes  
10 minutes Send

Printer ID  
ID 35 Settings Sheet...

Option information has already been stored. Therefore, you do not need to enter any information.

Number of Sheets of Paper Fed into the Printer  
The number of sheets is displayed when EPSON Status Monitor 3 is enabled.

Total Sheets 11  
Borderless Sheets 0

OK Cancel Help

5. After checking the number of sheets fed into the printer, click **OK** to close the window.

**Note:** The number of sheets is displayed only when Epson Status Monitor 3 is enabled. A CD/DVD counts as a sheet fed.

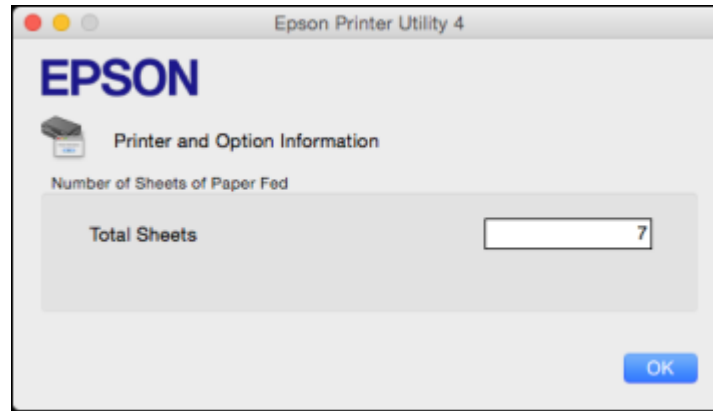
**Parent topic:** [Checking the Number of Sheets](#)

## Checking the Sheet Counter - OS X

You can check the number of sheets of paper that have fed through the product by checking the sheet counter.

1. In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax**, **Print & Scan**, or **Printers & Scanners**, select your product, and select **Options & Supplies**. Select **Utility** and select **Open Printer Utility**.
2. Select **Printer and Option Information**.

You see this window:



**Note:** A CD/DVD counts as a sheet fed.

3. After checking the number of sheets fed into the printer, click **OK** to close the window.

**Parent topic:** [Checking the Number of Sheets](#)

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# Cleaning and Transporting the Product

If your product gets dirty or you need to move it some distance, follow the instructions in these sections.

[Cleaning the Product](#)

[Transporting Your Product](#)

## Cleaning the Product

To keep your product working at its best, you should clean it several times a year.

Close the output tray and paper support when you are not using the product to protect it from dust.

**Caution:** Do not use a hard brush, benzene, alcohol, or paint thinner to clean the product or you may damage it. Do not place anything on top of the cover or use the cover as a writing surface, or it could get permanently scratched. Do not use oil or other lubricants inside the product or let water get inside.

1. Turn off the product.
2. Unplug the power cable.
3. Disconnect any connected cables.
4. Remove all the paper.
5. Clean the outer case with a soft, dry cloth. Do not use any liquid or chemical cleansers.

**Parent topic:** [Cleaning and Transporting the Product](#)

## Transporting Your Product

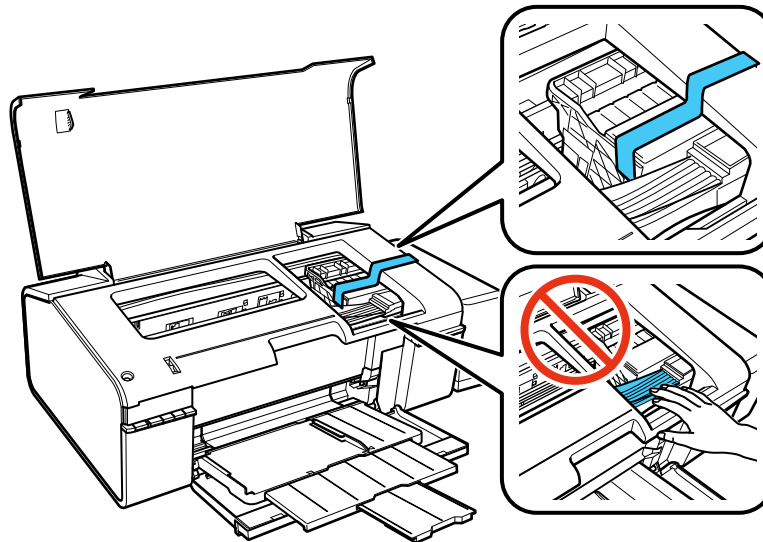
If you need to store your product or transport it some distance, prepare it for transportation as described here.

**Caution:** During transportation and storage, follow these guidelines:

- Avoid tilting the product, placing it vertically, or turning it upside down; otherwise, ink may leak.
- When storing or transporting an ink bottle after removing its seal, do not tilt the bottle and do not subject it to impacts or temperature changes. Otherwise, ink may leak even if the cap on the ink bottle is tightened securely. Be sure to keep the ink bottle upright when tightening the cap, and take measures to prevent ink from leaking when transporting the ink bottles.
- Do not put open ink bottles in the box with your product.

**Note:** Before storing your product for a long period, replace low, expended, or expired ink to help prevent the print head from drying out. Store your product in a cool, dry place.

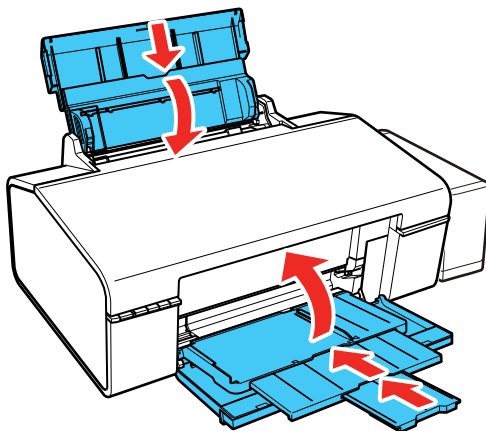
1. Turn off the product.
2. Open the printer cover and check to see if the print head is in the far right position (the home position). If not, turn on the product, wait for the print head to move to the far right, then turn the product off again.
3. Secure the print head to the case with tape.



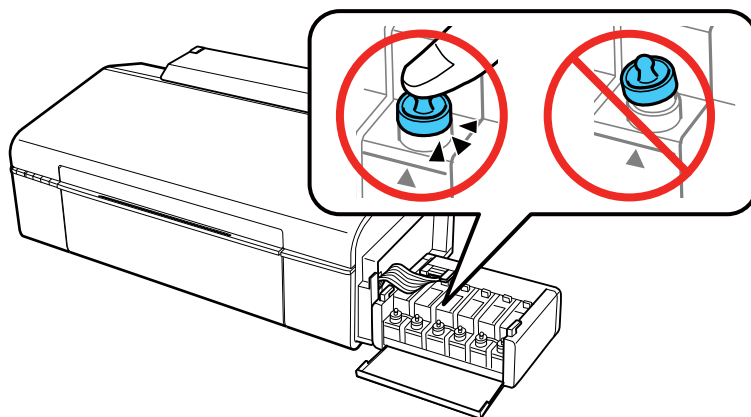
**Caution:** Do not place tape on the white flat cable inside the product; otherwise, you may damage your product.

4. Close the printer cover.
5. Remove all the paper from the product.
6. Unplug the power cable.
7. Disconnect any connected cables.

8. Close the output tray and paper support.



9. Unhook the ink tank unit and lay it down, then check to make sure that the ink tank caps are installed securely.



10. Hook the ink tank unit onto the product.



11. Place the product in its original packaging materials, if possible, or use equivalent cushioning around the product.

**Caution:** Keep the product level during transport. Otherwise, ink may leak.

Be sure to remove the tape from the print head before turning on your product.

If print quality has declined when you print again, clean and align the print head.

**Parent topic:** [Cleaning and Transporting the Product](#)

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# Solving Problems

Check these sections for solutions to problems you may have using your product.

[Checking for Software Updates](#)

[Product Light Status](#)

[Running a Product Check](#)

[Solving Setup Problems](#)

[Solving Network Problems](#)

[Solving Paper Problems](#)

[Solving Problems Printing from a Computer](#)

[Solving Page Layout and Content Problems](#)

[Solving Print Quality Problems](#)

[Uninstall Your Product Software](#)

[Where to Get Help](#)

## Checking for Software Updates

Periodically, it's a good idea to check Epson's support website for free updates to your product software. Visit the driver download site at [global.latin.epson.com/Support/L805](http://global.latin.epson.com/Support/L805).

- **Windows:** Your printer software automatically checks for updates. You can also manually update the software by selecting **Software Update** here:
  - Accessing the Windows Desktop and right-clicking the product icon in the Windows taskbar
  - On the **Maintenance** tab in the printer settings window

You can also update the software by selecting **EPSON Software Updater** in the **EPSON** or **EPSON Software** program group, accessible by the **Start** button, or on the **Start** or **Apps** screens, depending on your version of Windows.

- **OS X:** You can manually update the software by opening the **Applications > Epson Software** folder and selecting **EPSON Software Updater**.

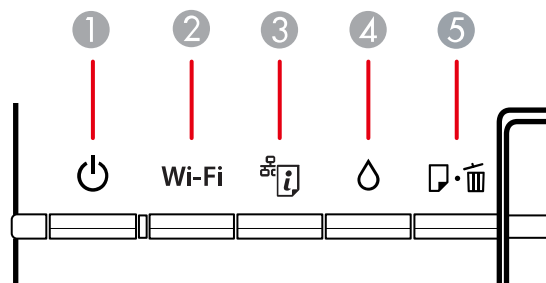
**Parent topic:** [Solving Problems](#)

**Related tasks**

[Changing Automatic Update Options](#)















## Product Light Status





You can often diagnose problems with your product by checking its lights.



Lights	
1	⏻ power
2	<b>Wi-Fi</b>
3	📶 network status
4	💧 ink
5	📄🗑️ paper/cancel

Light status	Condition/solution
The ⏻ power light is on	The product is turned on.
The ⏻ power light is flashing	The product is busy. Wait for the ⏻ power light to stop flashing before turning off the product.
The 📄🗑️ paper/cancel light is on	No paper is loaded or multiple sheets fed at one time. Load paper in the product and press the 📄🗑️ paper/cancel button to clear the error. No CD/DVD/Blu-ray is loaded. Load a disc in the product and press the 📄🗑️ paper/cancel to clear the error.
The 📄🗑️ paper/cancel light is flashing slowly	Paper is jammed in the product. Remove the jammed paper and press the 📄🗑️ paper/cancel button to clear the error.
The 💧 ink light is on	Initial ink charging may not be complete. See the <i>Start Here</i> poster for instructions.

Light status	Condition/solution
The  paper/cancel and  ink lights are flashing alternately	The ink pads need to be replaced. You must contact Epson for support.
The  network status light is flashing slowly	There is a network connection error. Hold down the  network status button to clear the error, then try to connect to the network again.
The  paper/cancel light is flashing quickly	The paper did not eject because it is too small. Remove the paper by hand or load a larger paper size. Press the  paper/cancel button to eject the paper.
The  ink light is flashing quickly The  paper/cancel light is flashing slowly	The output tray is not in the correct position. Position the output tray for printing on paper or CD/DVD/Blu-ray and try again.
The  ink light is flashing slowly The  paper/cancel light is flashing slowly	The printer cover is open. Close the printer cover.
The  power light is flashing quickly The <b>Wi-Fi</b> light is flashing quickly The  network status light is flashing quickly The  ink light is flashing quickly The  paper/cancel light is flashing quickly	There are packing materials inside your product. Open the printer cover and remove any paper or protective materials inside the printer. Turn the product off and then back on again.

Light status	Condition/solution
The  power light is on The <b>Wi-Fi</b> light is on The  network status light is on The  ink light is on The  paper/cancel light is on	An error has occurred during firmware updating. Connect your product using a USB cable and try updating the firmware again. If the error continues, contact Epson for support.

**Note:** The ink pads in the printer collect, distribute, and contain the ink that is not used on printed pages. During the life of your product it may reach a condition where either satisfactory print quality cannot be maintained or the ink pads have reached the end of their usable life. The Epson Status Monitor, your LCD screen, or lights on the control panel will advise you when these parts need replacing. If this happens during the standard warranty of the product, the exchange of the product or replacement of the pads is covered under the standard warranty. If the product is out of warranty, the pads can be replaced by any Epson authorized service provider. The waste ink pads are not a user-replaceable part.

**Parent topic:** [Solving Problems](#)

#### Related references

[Paper Jam Problems Inside the Product](#)

[Paper Jam Problems in the Rear Paper Feed Slot](#)




[Where to Get Help](#)

#### Related topics

[Printing on CDs/DVDs from a Computer](#)

## Running a Product Check

Running a product check helps you determine if your product is operating properly.

1. Press the  power button to turn off the product.
2. Disconnect any interface cables connected to your product.
3. Load plain paper in the product.
4. Hold down the  paper/cancel button and press the  power button to turn on the product.
5. When the product turns on, release both buttons.

The product begins printing a nozzle check pattern.

6. Do the following, depending on the results of the product check:
  - If the page prints and the nozzle check pattern is complete, the product is operating properly. Any operation problem you may have could be caused by your computer, cable, software, or selected settings. Check the other solutions in this manual or try uninstalling and reinstalling your printer software.
  - If the page prints but the nozzle check pattern has gaps, clean or align the print head.
  - If the page does not print, the product may have a problem. Check other available solutions. If they do not work, contact Epson.

**Parent topic:** [Solving Problems](#)

**Related concepts**

[Print Head Cleaning](#)

[Print Head Alignment](#)

[Uninstall Your Product Software](#)

**Related references**

[Where to Get Help](#)

**Related topics**

[Loading Paper](#)

## Solving Setup Problems

Check these sections if you have problems while setting up your product.

[Noise After Filling the Ink](#)


[Software Installation Problems](#)

[USB Connection Problems](#)

**Parent topic:** [Solving Problems](#)

## Noise After Filling the Ink

If you hear noises from your product after filling the ink tanks with ink, check these explanations:

- The first time you fill the tanks with ink, the product must charge its print head. Wait until charging finishes before you turn off the product, or it may charge improperly and use excess ink the next time you turn it on. Your product is finished charging the print head when the  power light stops flashing.

- If the product's print head stops moving or making noise, and the charging process has not finished after approximately 20 minutes, turn off your product. Turn it back on and check to see if charging is still in progress. If it is still in progress, contact Epson for help.

**Parent topic:** [Solving Setup Problems](#)

## Software Installation Problems

If you have problems while installing your product software, try these solutions:

- Make sure your product is turned on and any necessary cables are securely connected at both ends. If you still have problems installing software, disconnect the cable and carefully follow the instructions on the *Start Here* sheet. Also make sure your system meets the requirements for your operating system.
- Close any other programs, including screen savers and virus protection software, and install your product software again.
- In Windows, make sure your product is selected as the default printer and the correct port is shown in the printer properties.
- If you see any error message or your software does not install correctly in Windows, you may not have software installation privileges. Contact your System Administrator.

**Parent topic:** [Solving Setup Problems](#)

## USB Connection Problems

If you used a USB cable to connect to a computer that has multiple peripherals, make sure the computer is grounded. Otherwise, you may feel a slight electric shock when touching your product.

**Parent topic:** [Solving Setup Problems](#)

## Solving Network Problems

Check these solutions if you have problems setting up or using your product on a network.

**Note:** Breakdown or repair of this product may cause loss of network data and settings. Epson is not responsible for backing up or recovering data and settings during or after the warranty period. We recommend that you make your own backup or print out your network data and settings.

[Product Cannot Connect to a Wireless Router or Access Point](#)

[Network Software Cannot Find Product on a Network](#)

[Product Does Not Appear in OS X Printer Window](#)

[Cannot Print Over a Network](#)

Parent topic: [Solving Problems](#)

## Product Cannot Connect to a Wireless Router or Access Point

If your product has trouble finding or connecting to a wireless router or access point, try these solutions:

- If you are connecting the product via Wi-Fi Protected Setup (WPS) and the WiFi light on your product is not solid green, make sure you press the **Wi-Fi** button on the product within 2 minutes of pressing the WPS button on your router. Hold down the **Wi-Fi** button on the product for 3 seconds.
- Make sure to place your product within contact range of your 2.4 GHz router or access point. Avoid placing your product near a microwave oven, 2.4 GHz cordless phone, or large metal object, such as a filing cabinet.

**Note:** If you are using a 5 GHz wireless router, set the router to operate in dual band (2.4 GHz and 5 GHz) mode. See your router documentation for instructions.

- Verify that your router or access point is operating correctly by connecting to it from your computer or another device.
- You may need to disable the firewall and any anti-virus software on your wireless router or access point.
- Check to see if access restrictions, such as MAC address filtering, are set on the router or access point. If access restrictions are set, add your product's MAC address to your router's address list. To obtain your product's MAC address, print a network status sheet. Then follow the instructions in your router or access point documentation to add the address to the list.
- If your router or access point does not broadcast its network name (SSID), follow the instructions that came with your product to enter your wireless network name manually.
- If your router or access point has security enabled, determine the kind of security it is using and any required password or passphrase for connection. Then make sure to enter the exact WEP key or WPA passphrase correctly.
- Check if your computer is restricting the available wireless channels. If so, verify that your wireless access point is using one of the usable channels and change to a usable channel, if necessary.

Parent topic: [Solving Network Problems](#)

### Related concepts

[Wi-Fi Protected Setup \(WPS\)](#)

### Related tasks

[Printing a Network Status Sheet](#)



## Related topics

[Wi-Fi Networking](#)

# Network Software Cannot Find Product on a Network

If EpsonNet Setup cannot find your product on a network, try these solutions:

- Make sure your product is turned on and connected to your network. Verify connection using your product control panel.
- Check if your network name (SSID) contains non-ASCII characters. Your product cannot display non-ASCII characters.
- Make sure your product is not connected to a guest network.
- If necessary, reinstall your product software and try running EpsonNet Setup again:
  1. Reset your product's network settings to their factory defaults.
  2. Windows only: uninstall your product software.
  3. Initialize your router following the instructions in your router documentation.

**Note:** If you are reading these instructions online, you will lose your Internet connection when you initialize your router, so note the next step before initializing it.

4. Download your product software from the Epson website using the instructions on the *Start Here* sheet.
- If you have replaced your router, reinstall your product software to connect to the new router.

**Note:** If you are using a 5 GHz wireless router, set the router to operate in dual band (2.4 GHz and 5 GHz) mode. See your router documentation for instructions.

**Parent topic:** [Solving Network Problems](#)

## Related concepts

[Uninstall Your Product Software](#)

## Related topics

[Wi-Fi Networking](#)

## Product Does Not Appear in OS X Printer Window

If your product does not appear in the OS X printer window, try these solutions:

- Turn your product off, wait 30 seconds, then turn it back on again.
- If you are connecting the product via Wi-Fi Protected Setup (WPS) and the WiFi light on your product is not solid green, make sure you press the **Wi-Fi** button on the product within 2 minutes of pressing the WPS button on your router. Hold down the **Wi-Fi** button on the product for 3 seconds.

**Note:** If you are using a 5 GHz wireless router, set the router to operate in dual band (2.4 GHz and 5 GHz) mode. See your router documentation for instructions.

**Parent topic:** [Solving Network Problems](#)

**Related concepts**

[Uninstall Your Product Software](#)

## Cannot Print Over a Network

If you cannot print over a network, try these solutions:

- Make sure that your product is turned on.
- Make sure you install your product's network software as described in your product documentation.
- Print a network status sheet and verify that the network settings are correct. If the network status is **Disconnected**, check any cable connections and turn your product off and then on again.
- If you are using TCP/IP, make sure the product's IP address is set correctly for your network. If your network does not assign IP addresses using DHCP, set the IP address manually.
- Make sure your computer and product are both using the same wireless network.
- If network printing is slow, print a network status sheet and check the signal strength. If it is poor, place your product closer to your router or access point. Avoid placing your product near a microwave oven, 2.4 GHz cordless phone, or large metal object, such as a filing cabinet.

**Note:** If you are using a 5 GHz wireless router, set the router to operate in dual band (2.4 GHz and 5 GHz) mode. See your router documentation for instructions.

- Check to see if your wireless router or access point has an enabled Privacy Separator function that is preventing printing from a device over the network. See your router or access point documentation for instructions on disabling the Privacy Separator function.

- If you are connecting the product via Wi-Fi Protected Setup (WPS) and the WiFi light on your product is not solid green, make sure you press the **Wi-Fi** button on the product within 2 minutes of pressing the WPS button on your router. Hold down the WiFi button on the product for 3 seconds.
- If you are connecting the product via EpsonNet Setup and the WiFi light on your product is not solid green, make sure your product software was installed correctly. If necessary, reinstall your software.

**Parent topic:** [Solving Network Problems](#)

#### **Related tasks**

[Printing a Network Status Sheet](#)

#### **Related topics**

[Wi-Fi Networking](#)

## **Solving Paper Problems**

Check these sections if you have problems using paper with your product.

[Paper Feeding Problems](#)

[Paper Jam Problems Inside the Product](#)

[Paper Jam Problems in the Rear Paper Feed Slot](#)

[Paper Ejection Problems](#)

**Parent topic:** [Solving Problems](#)

## **Paper Feeding Problems**

If you have problems feeding paper, try these solutions:

- If paper does not feed for printing, remove it. Then reload it in the sheet feeder against the right side and beneath the tab. Slide the edge guide against the edge of the paper, making sure that the paper stack is not above the arrow mark on the edge guide.
- If multiple pages feed at once, remove the paper, fan the edges to separate the sheets, and reload it.
- If paper jams when you load only one or two sheets, try loading more sheets at a time. Do not load more than the recommended number of sheets.
- If paper jams when you print on both sides of the paper, try loading fewer sheets.
- Make sure your paper meets the specifications for your product.
- For best results, follow these guidelines:
  - Use new, smooth, high-quality paper that is not curled, creased, old, too thin, or too thick.
  - Load paper in the sheet feeder printable side up.

- Do not load paper with holes punched in it.
- Follow any special loading instructions that came with the paper.

**Parent topic:** [Solving Paper Problems](#)

**Related references**

[Paper Jam Problems Inside the Product](#)

[Paper Jam Problems in the Rear Paper Feed Slot](#)

[Paper Loading Capacity](#)

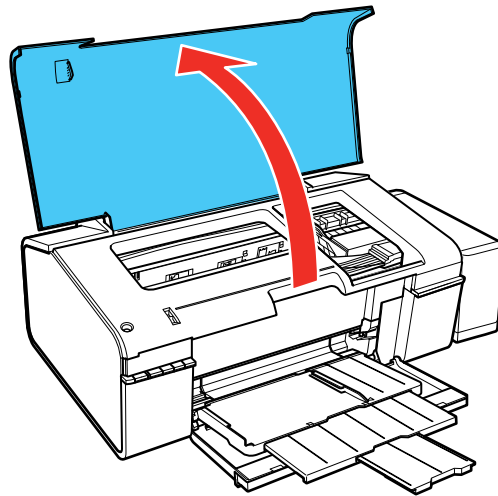
**Related topics**

[Loading Paper](#)

## Paper Jam Problems Inside the Product

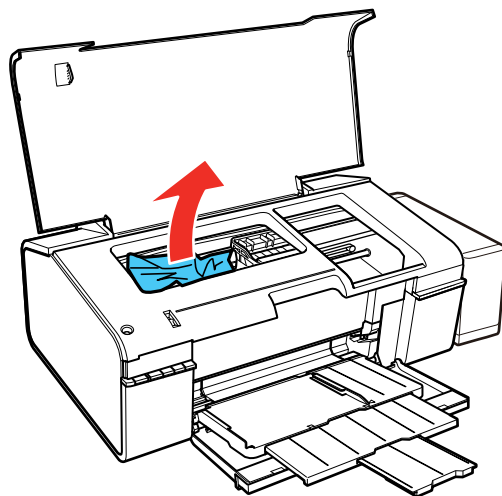
If you have problems with paper jams, try this solution:

1. Cancel the print job, if necessary.
2. Open the printer cover.

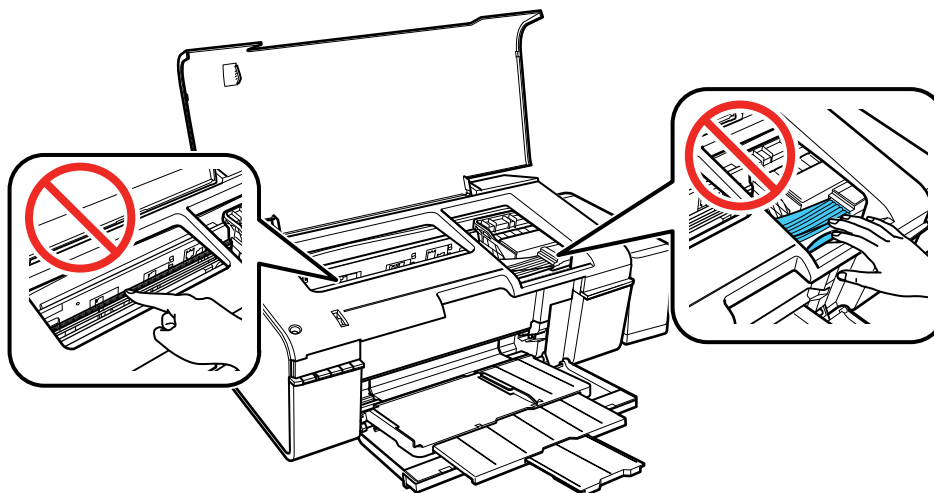


**Warning:** Do not touch the control panel buttons while your hands are inside the product to avoid accidentally starting the unit and causing injury to yourself.

3. Remove any jammed paper inside.



**Caution:** Do not touch the flat white cable, ink tubes, or left side of the print head inside the product.



4. Close the printer cover.

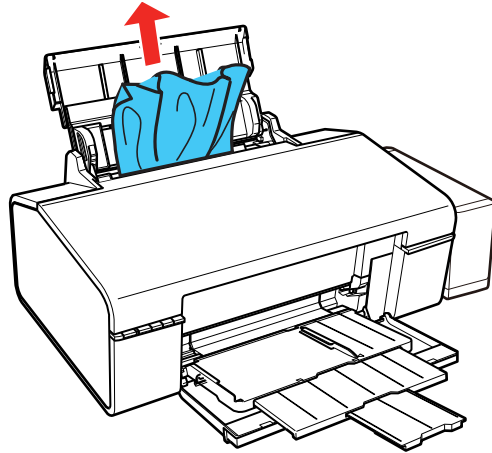
**Parent topic:** [Solving Paper Problems](#)

**Related references**

[Paper Jam Problems in the Rear Paper Feed Slot](#)

## Paper Jam Problems in the Rear Paper Feed Slot

If paper has jammed in the rear paper feed slot, carefully remove the paper.



**Parent topic:** [Solving Paper Problems](#)

**Related references**

[Paper Jam Problems Inside the Product](#)

## Paper Ejection Problems

If you have problems with paper ejecting properly, try these solutions:

- If paper does not eject fully, you may have set the wrong paper size. Cancel printing to eject the paper. Select the correct paper size when you reprint.
- If paper is wrinkled when it ejects, it may be damp or too thin. Load new paper and be sure to select the correct paper type setting when you reprint.

**Parent topic:** [Solving Paper Problems](#)

**Related references**

[Paper or Media Type Settings](#)

[Paper Jam Problems Inside the Product](#)

[Paper Jam Problems in the Rear Paper Feed Slot](#)

**Related tasks**

[Cancelling Printing Using a Product Button](#)

**Related topics**

[Loading Paper](#)

## Solving Problems Printing from a Computer

Check these sections if you have problems while printing from your computer.

[Nothing Prints](#)

[Product Icon Does Not Appear in Windows Taskbar](#)

[Printing is Slow](#)

**Parent topic:** [Solving Problems](#)

### Nothing Prints

If you have sent a print job and nothing prints, try these solutions:

- Make sure your product is turned on.
- Make sure any interface cables are connected securely at both ends.
- If you connected your product to a USB hub, make sure it is a first-tier hub. If it still does not print, connect your product directly to your computer instead of the hub.
- Run a product check to see if a test page prints. If the test page prints, check to see if your product software is installed correctly.
- In Windows, make sure your product is selected as the default printer.
- In Windows, delete all jobs from the Windows Spooler. Click **Print Queue** on the Maintenance tab in the printer settings window, and cancel and stalled print jobs.




**Parent topic:** [Solving Problems Printing from a Computer](#)

**Related tasks**

[Running a Product Check](#)

## Product Icon Does Not Appear in Windows Taskbar

If you do not see your product icon in the Windows taskbar, first try restarting your computer. If that does not work, try this solution:

1. Do one of the following:
  - **Windows 10:** Right-click  and select **Control Panel > Hardware and Sound > Devices and Printers**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **Control Panel > Hardware and Sound > Devices and Printers**.
  - **Windows 7:** Click  and select **Devices and Printers**.
  - **Windows Vista:** Click , select **Control Panel**, and click **Printer** under **Hardware and Sound**.
  - **Windows XP:** Click **Start** and select **Printers and Faxes**. (Or open the **Control Panel**, select **Printers and Other Hardware**, if necessary, and **Printers and Faxes**.)
2. Right-click your product name, select **Printing Preferences**, and select your product name again if necessary.
3. Click the **Maintenance** tab.
4. Click the **Monitoring Preferences** button.
5. Click the checkbox for the option that adds the shortcut icon to the taskbar.
6. Click **OK** to close the open program windows.

**Parent topic:** [Solving Problems Printing from a Computer](#)

## Printing is Slow

If printing becomes slow, try these solutions:

- Make sure your system meets the requirements for your operating system. If you are printing a high-resolution image, you may need more than the minimum requirements. If necessary, increase your system's memory.
- If you are using Windows 7, close the **Devices and Printers** window before you print.
- If you are using OS X, make sure you download and install the Epson printer driver.
- Make sure **Quiet Mode** is turned off.
- Clear space on your hard drive or run a defragmentation utility to free up existing space.
- Close any programs you are not using when you print.



- If your product is connected to a USB hub, connect it directly to your computer instead.
- If printing becomes slower after printing continuously for a long time, the product may have automatically slowed down to protect the print mechanism from overheating or becoming damaged. Let the product rest with the power on for 30 minutes, then try printing again.

For the fastest printing, select the following settings in your product software:

- Make sure the paper type setting matches the type of paper you loaded.
- Turn on any high speed settings in your product software.
- Select a lower print quality setting.
- **Windows:** Click the **Maintenance** or **Utility** tab, select **Extended Settings** or **Speed and Progress**, and select the following settings:
  - **Always Spool RAW Datatype**
  - **Page Rendering Mode**
  - **Print as Bitmap**

**Parent topic:** [Solving Problems Printing from a Computer](#)

#### **Related references**

[Windows System Requirements](#)

[OS X System Requirements](#)

[Paper or Media Type Settings](#)

#### **Related tasks**

[Selecting Basic Print Settings - Windows](#)

[Selecting Extended Settings - Windows](#)

[Selecting Basic Print Settings - OS X](#)

[Selecting Printing Preferences - OS X](#)

## **Solving Page Layout and Content Problems**

Check these sections if you have problems with the layout or content of your printed pages.

[Inverted Image](#)

[Too Many Copies Print](#)

[Blank Pages Print](#)

[Incorrect Margins on Printout](#)

[Incorrect Characters Print](#)

[Incorrect Image Size or Position](#)

[Slanted Printout](#)

**Parent topic:** [Solving Problems](#)

## Inverted Image

If your printed image is inverted unexpectedly, try these solutions:

- Turn off any mirror or inversion settings in your printing application.
- Turn off the **Mirror Image**, **Flip horizontally**, or **Reverse page orientation** settings in your printer software. (This option has different names, depending on your operating system version.)

**Parent topic:** [Solving Page Layout and Content Problems](#)

### Related tasks

[Selecting Additional Layout and Print Options - Windows](#)

[Selecting Basic Print Settings - OS X](#)

## Too Many Copies Print

Make sure that the **Copies** setting in your printing program or printer software is not set for multiple copies.

**Parent topic:** [Solving Page Layout and Content Problems](#)

## Blank Pages Print

If blank pages print unexpectedly, try these solutions:

- Make sure you selected the correct paper size settings in your printing program and printer software.
- If a blank page exists in a document you are printing and you want to skip printing it, select the **Skip Blank Page** setting in your printer software.
- Run a print head nozzle check to see if any of the nozzles are clogged. Then clean the print head, if necessary.
- Make sure your product is selected as the printer in your printing program.
- You may need to refill the ink. Visually check the ink levels.

**Parent topic:** [Solving Page Layout and Content Problems](#)

### Related concepts

[Print Head Nozzle Check](#)

[Print Head Cleaning](#)

**Related tasks**

[Selecting Basic Print Settings - Windows](#)

[Selecting Extended Settings - Windows](#)

[Selecting Basic Print Settings - OS X](#)

[Selecting Printing Preferences - OS X](#)

## Incorrect Margins on Printout

If your printed page has incorrect margins, try these solutions:

- Make sure you selected the correct paper size settings in your printing program and printer software.
- Make sure you selected the correct margins for your paper size in your printing program.
- Make sure your paper is positioned correctly for feeding into the printer.

You can use the preview option in your printer software to check your margins before you print.

**Parent topic:** [Solving Page Layout and Content Problems](#)

**Related tasks**

[Selecting Basic Print Settings - Windows](#)

[Selecting Basic Print Settings - OS X](#)

[Selecting Page Setup Settings - OS X](#)

**Related topics**

[Loading Paper](#)

## Incorrect Characters Print

If incorrect characters appear in your prints, try these solutions before reprinting:

- Make sure any cables are securely connected at both ends.
- In Windows, delete all jobs from the Windows Spooler. Click **Print Queue** on the Maintenance tab in the printer settings window, and cancel any stalled print jobs.
- If your product is connected to a USB hub, connect it directly to your computer instead.
- If your computer entered sleep mode the last time you printed, the next print job after your computer exits sleep mode may contain garbled characters. Print your document again.
- If incorrect characters still appear in your prints, try connecting your product using a different cable.

**Parent topic:** [Solving Page Layout and Content Problems](#)

**Related tasks**

[Selecting Basic Print Settings - Windows](#)

[Selecting Basic Print Settings - OS X](#)

[Selecting Page Setup Settings - OS X](#)

**Related topics**

[Loading Paper](#)

## Incorrect Image Size or Position

If your printed image is the wrong size or in the wrong position, try these solutions:

- Make sure you selected the correct paper size and layout settings in your printing program and printer software.
- Make sure your paper is positioned correctly for feeding into the printer.

You can use the preview option in your printer software to check your margins before you print.

**Parent topic:** [Solving Page Layout and Content Problems](#)

**Related tasks**

[Selecting Basic Print Settings - Windows](#)

[Selecting Basic Print Settings - OS X](#)

[Selecting Page Setup Settings - OS X](#)

**Related topics**

[Loading Paper](#)

## Slanted Printout

If your printouts are slanted, try these solutions:

- Slide the edge guide against the edge of the paper.
- Select a higher print quality setting in your printer software.
- Turn off any high speed settings in your product software.
- Align the print head.
- Make sure the product is not printing while tilted or at an angle.

**Parent topic:** [Solving Page Layout and Content Problems](#)

**Related tasks**

[Selecting Basic Print Settings - Windows](#)

[Selecting Basic Print Settings - OS X](#)

**Related topics**

[Loading Paper](#)

## Solving Print Quality Problems

Check these sections if your printouts have problems with print quality, but your image looks fine on your computer screen.

[White or Dark Lines in Printout](#)

[Blurry or Smeared Printout](#)

[Faint Printout or Printout Has Gaps](#)

[Grainy Printout](#)

[Incorrect Colors](#)

**Parent topic:** [Solving Problems](#)

### White or Dark Lines in Printout

If you notice white or dark lines in your prints (also called banding), try these solutions before you reprint:

- Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary.
- Make sure the paper type setting matches the type of paper you loaded.
- Make sure you loaded the printable side of the paper correctly for your product.
- Turn off any high speed settings in your product software.
- Align the print head.
- You may need to refill the ink. Visually check the ink levels.
- If you have not used the product for a long time, run the Power Ink Flushing utility.

**Note:** Flushing the ink tubes replaces all the ink inside the tubes, so flush the ink only if you cannot improve print quality by other means. See the ink flushing section for details.

**Parent topic:** [Solving Print Quality Problems](#)

**Related concepts**

[Print Head Nozzle Check](#)

[Print Head Cleaning](#)

[Print Head Alignment](#)

[Power Ink Flushing](#)

**Related references**

[Paper or Media Type Settings](#)

**Related tasks**

[Selecting Additional Layout and Print Options - Windows](#)

[Selecting Printing Preferences - OS X](#)

**Related topics**

[Loading Paper](#)

[Refilling Ink](#)

## Blurry or Smeared Printout

If your printouts are blurry or smeared, try these solutions:

- Make sure your paper is not damp, curled, old, or loaded incorrectly in your product.
- Use a support sheet with special paper, or load special paper one sheet at a time.
- Make sure your paper meets the specifications for your product.
- Use Epson papers to ensure proper saturation and absorption of genuine Epson inks.
- Make sure the paper type setting in your product software matches the type of paper you loaded.
- Make sure you loaded the printable side of the paper correctly for your product.
- If you are printing on thick paper or envelopes, turn on the **Thick Paper** setting from the control panel or select **Thick Paper and Envelopes** in the Extended Settings of the printer software. (Turning this setting on will decrease print speed.)
- Remove each sheet from the output tray as it is printed.
- Avoid handling printouts on glossy paper right after printing to allow the ink to set.
- Turn off any high speed settings in your product software.
- If you print on both sides of a sheet of paper, smudges may appear on the reverse side of heavily saturated or dark images. If one side of a sheet will contain a lighter image or text, print that side first. Make sure the ink has dried before reloading the paper to print on the other side.
- Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary.
- Align the print head.

- Clean the paper path.
- If you have not used the product for a long time, run the Power Ink Flushing utility.

**Note:** Flushing the ink tubes replaces all the ink inside the tubes, so flush the ink only if you cannot improve print quality by other means. See the ink flushing section for details.

**Note:** Your product will not operate properly while tilted at an angle. Place it on a flat, stable surface that extends beyond the base of the product in all directions.

**Parent topic:** [Solving Print Quality Problems](#)

**Related concepts**

[Print Head Nozzle Check](#)

[Print Head Cleaning](#)

[Print Head Alignment](#)

[Power Ink Flushing](#)

**Related references**

[Available Epson Papers](#)

[Paper Specifications](#)

**Related tasks**

[Selecting Basic Print Settings - Windows](#)

[Selecting Additional Layout and Print Options - Windows](#)

[Selecting Extended Settings - Windows](#)

[Selecting Basic Print Settings - OS X](#)

[Selecting Printing Preferences - OS X](#)

[Cleaning the Paper Path](#)

**Related topics**

[Loading Paper](#)

## Faint Printout or Printout Has Gaps

If your printouts are faint or have gaps, try these solutions:

- Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary.
- The ink levels may be low. Visually check the ink levels.

- Make sure the paper type setting matches the type of paper you loaded.
- Make sure your paper is not damp, curled, old, or loaded incorrectly in your product.
- Align the print head.
- Clean the paper path.

**Parent topic:** [Solving Print Quality Problems](#)

#### **Related concepts**

[Print Head Nozzle Check](#)

[Print Head Cleaning](#)

[Print Head Alignment](#)

#### **Related references**

[Paper or Media Type Settings](#)

#### **Related tasks**

[Cleaning the Paper Path](#)

#### **Related topics**

[Loading Paper](#)

[Refilling Ink](#)

## **Grainy Printout**

If your printouts are grainy, try these solutions:

- Make sure you loaded the printable side of the paper correctly for your product.
- Select a higher print quality setting and turn off any high speed settings in your product software.
- Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary.
- Align the print head.
- You may need to increase the image resolution or print a smaller size; see your software documentation.

**Note:** Images from the Internet may be low resolution and not result in a high quality printout.

- If you enlarged the image in an image-editing program, you need to increase the resolution setting to retain a high image quality. Increase the resolution by the same amount you increased the image size.



For example, if the resolution is 300 dpi (dots per inch) and you will double the image size later, change the resolution setting to 600 dpi.

**Note:** Higher resolution settings result in larger file sizes, which take longer to process and print. Consider the limitations of your computer system when selecting a resolution, and select the lowest possible resolution that produces acceptable quality to keep file sizes manageable.

**Parent topic:** [Solving Print Quality Problems](#)

**Related concepts**

[Print Head Nozzle Check](#)

[Print Head Cleaning](#)

[Print Head Alignment](#)

**Related tasks**

[Selecting Basic Print Settings - Windows](#)

[Selecting Additional Layout and Print Options - Windows](#)

[Selecting Basic Print Settings - OS X](#)

[Selecting Printing Preferences - OS X](#)

## Incorrect Colors

If your printouts have incorrect colors, try these solutions:

- Make sure the paper type setting matches the paper you loaded.
- Make sure the **Black/Grayscale** or **Grayscale** setting is not selected in your printer software.
- Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary.
- The ink levels may be low and you may need to refill the ink. Visually check the ink levels. Also make sure you filled the tanks with the correct colors of ink.
- After you print, the colors in your printout need time to set as the ink dries. During this time, the colors may look different than you expect. To speed up drying time, do not stack your printouts on top of each other.
- Your printed colors can never exactly match your on-screen colors. However, you can use a color management system to get as close as possible. Try using the color management options in your printer software.
- For best results, use genuine Epson ink and paper.
- If you have not used the product for a long time, run the Power Ink Flushing utility.

**Note:** Flushing the ink tubes replaces all the ink inside the tubes, so flush the ink only if you cannot improve print quality by other means. See the ink flushing section for details.

**Parent topic:** [Solving Print Quality Problems](#)

**Related concepts**

[Print Head Nozzle Check](#)

[Print Head Cleaning](#)

[Print Head Alignment](#)

[Power Ink Flushing](#)

**Related references**

[Available Epson Papers](#)

**Related tasks**

[Selecting Basic Print Settings - Windows](#)

[Selecting Additional Layout and Print Options - Windows](#)

[Selecting Basic Print Settings - OS X](#)

[Managing Color - OS X](#)

**Related topics**

[Refilling Ink](#)

## Uninstall Your Product Software

If you have a problem that requires you to uninstall and re-install your software, follow the instructions for your operating system.

[Uninstalling Printing Software - Windows](#)

[Uninstalling Product Software - OS X](#)

**Parent topic:** [Solving Problems](#)

## Uninstalling Printing Software - Windows

You can uninstall and then re-install your printer software to solve certain problems.

1. Turn off the product.
2. Disconnect any interface cables.

3. Do one of the following:

- **Windows 10:** Right-click  and select **Control Panel > Programs > Programs and Features**. Select the uninstall option for your Epson product, then select **Uninstall/Change**.

**Note:** If you see a **User Account Control** window, click **Yes** or **Continue**.

Select your product again, if necessary, then select **OK**, and click **Yes** to confirm the uninstallation.

- **Windows 8.x:** Navigate to the **Apps** screen and select **Control Panel > Programs > Programs and Features**. Select the uninstall option for your Epson product, then select **Uninstall/Change**.

**Note:** If you see a **User Account Control** window, click **Yes** or **Continue**.

In the next window, select your product, if necessary, and click **OK**. Then follow any on-screen instructions.

- **Windows (other versions):** Click  or **Start**, and select **All Programs** or **Programs**. Select **Epson**, select your product, then click **EPSON Printer Software Uninstall**.

**Note:** If you see a **User Account Control** window, click **Yes** or **Continue**.

In the next window, select your product, if necessary, and click **OK**. Then follow any on-screen instructions.

4. Restart your computer, then re-install your software.

**Note:** If you find that re-installing your product software does not solve a problem, contact Epson.

**Parent topic:** [Uninstall Your Product Software](#)

## Uninstalling Product Software - OS X

In most cases, you do not need to uninstall your product software before re-installing it. However, you can download the Uninstaller utility from the Epson support website to uninstall your product software as described here.

**Note:** If you find that re-installing your product software does not solve a problem, contact Epson.

1. To download the Uninstaller utility, visit the Epson download site at [global.latin.epson.com/Support/L805](http://global.latin.epson.com/Support/L805).
2. Click **Drivers & Software**.
3. Scroll down to locate the Uninstaller utility and click **Download**.
4. Run the file you downloaded.
5. Double-click the **Uninstaller** icon.
6. Select the checkbox for each software program you want to uninstall.
7. Click **Uninstall**.
8. Follow the on-screen instructions to uninstall the software.
9. Reinstall your product software.

**Note:** If you uninstall the printer driver and your product name remains in the **Print & Fax**, **Print & Scan**, or **Printers & Scanners** window, select your product name and click the – (remove) icon to remove it.

**Parent topic:** [Uninstall Your Product Software](#)

## Where to Get Help

If you need additional help with your Epson product, contact Epson.

Epson provides these technical support services:

### Internet Support

Visit Epson's support website at [global.latin.epson.com/Support/L805](http://global.latin.epson.com/Support/L805) for solutions to common problems. You can download drivers and documentation, get FAQs and troubleshooting advice, or e-mail Epson with your questions.

### Speak to a Support Representative

Before you call Epson for support, please have the following information ready:

- Product name
- Product serial number (located on a label on the product)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer configuration
- Description of the problem

Then call:

Country	Telephone
Argentina	(54 11) 5167-0300 0800-288-37766
Bolivia*	800-100-116
Brazil	State capitals and metropolitan areas: 4003-0376 Other areas: 0800-880-0094
Chile	(56 2) 2484-3400
Colombia	Bogota: (57 1) 523-5000 Other cities: 018000-915235
Costa Rica	800-377-6627
Dominican Republic*	1-888-760-0068
Ecuador*	1-800-000-044
El Salvador*	800-6570
Guatemala*	1-800-835-0358
Honduras**	800-0122 Code: 8320
Mexico	Mexico City: (52 55) 1323-2052 Other cities: 01-800-087-1080
Nicaragua*	00-1-800-226-0368
Panama*	00-800-052-1376
Paraguay	009-800-521-0019
Peru	Lima: (51 1) 418-0210 Other cities: 0800-10126
Uruguay	00040-5210067
Venezuela	(58 212) 240-1111

\* Contact your local phone company to call this toll free number from a mobile phone.

\*\* Dial first 7 digits, wait for a message, then enter code.

If your country does not appear in the list, contact the sales office in the nearest country. Toll or long distance charges may apply.

### **Purchase Supplies and Accessories**

You can purchase genuine Epson ink and paper from an Epson authorized reseller. To find the nearest reseller, visit [global.latin.epson.com](http://global.latin.epson.com) or call your nearest Epson sales office (website available in Spanish and Portuguese only).

**Parent topic:** [Solving Problems](#)

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# Technical Specifications

These sections list the technical specifications for your product.

[Windows System Requirements](#)

[OS X System Requirements](#)

[Paper Specifications](#)

[Printable Area Specifications](#)

[Ink Specifications](#)

[Dimension Specifications](#)

[Electrical Specifications](#)

[Environmental Specifications](#)

[Interface Specifications](#)

[Network Interface Specifications](#)

[Safety and Approvals Specifications](#)

## Windows System Requirements

To use your product and its software, your computer should use one of these Microsoft operating systems:

- Windows 10
- Windows 8.x
- Windows 7
- Windows Vista
- Windows XP Professional x64 Edition
- Windows XP SP3

**Note:** Visit Epson's support website at [global.latin.epson.com/Support/L805](http://global.latin.epson.com/Support/L805) for the latest in compatibility and drivers for your product.

**Parent topic:** [Technical Specifications](#)

## OS X System Requirements

To use your product and its software, your Mac should use one of these operating systems:

- OS X 10.10.x
- OS X 10.9.x
- OS X 10.8.x
- OS X 10.7.x
- OS X 10.6.8

**Note:** Visit Epson's support website at [global.latin.epson.com/Support/L805](http://global.latin.epson.com/Support/L805) for the latest in compatibility and drivers for your product.

**Parent topic:** [Technical Specifications](#)

## Paper Specifications

**Note:** Since the quality of any particular brand or type of paper may be changed by the manufacturer at any time, Epson cannot guarantee the quality of any non-Epson brand or type of paper. Always test a sample of paper stock before purchasing large quantities or printing large jobs.

### Single-sheets

Size	A4 (8.3 × 11.7 inches [210 × 297 mm])
	A6 (4.1 × 5.8 inches [105 × 148 mm])
	Letter (8.5 × 11 inches [216 × 279 mm])
	Legal (8.5 × 14 inches [216 × 356 mm])
	4 × 6 inches (102 × 152 mm)
	5 × 7 inches (127 × 178 mm)
	8 × 10 inches (203 × 254 mm)
	3.5 × 5 inches (89 × 127 mm)
	16:9 wide (4 × 7.1 inches [102 × 181 mm])
	Half Letter (5.5 × 8.5 inches [140 × 216 mm])
Paper types	Plain paper and paper distributed by Epson



**Weight** 17 lb (64 g/m<sup>2</sup>) to 24 lb (90 g/m<sup>2</sup>)

## Envelopes

**Size** No. 10 (4.1 × 9.5 inches [105 × 241 mm])

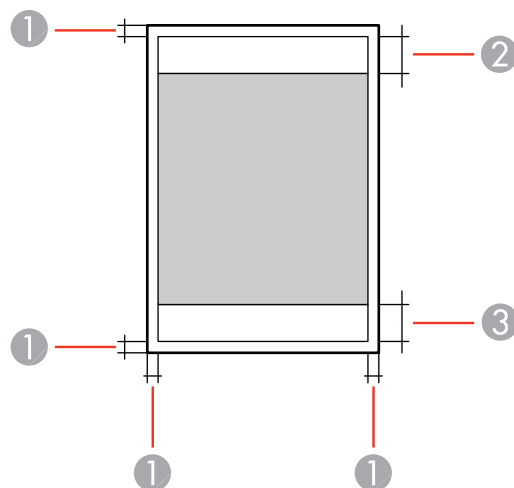
**Weight** 20 lb (75 g/m<sup>2</sup>) to 24 lb (90 g/m<sup>2</sup>)

Parent topic: [Technical Specifications](#)

## Printable Area Specifications

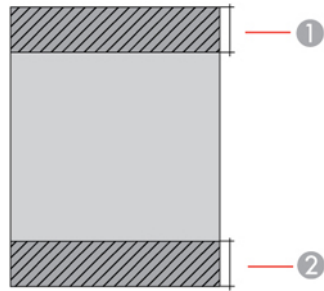
**Note:** Print quality may decline in the border area.

### Single sheets



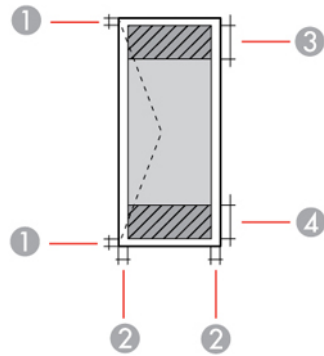
- 1 Top and sides: 0.12 inch (3 mm) minimum
- 2 Reduced print quality area/top: 1.42 inches (36 mm) minimum
- 3 Reduced print quality area/bottom: 0.71 inch (18 mm) minimum

### Borderless



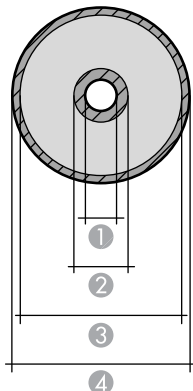
- 1 Reduced print quality area/top: 1.54 inches (39 mm) minimum
- 2 Reduced print quality area/bottom: 0.83 inch (21 mm) minimum

### Envelopes



- 1 Left/right: 0.12 inch (3 mm) minimum
- 2 Top/bottom: 0.20 inch (5 mm) minimum
- 3 Reduced print quality area/right: 0.71 inch (18 mm) minimum
- 4 Reduced print quality area/left: 1.42 inches (36 mm) minimum

## CD/DVD



- 1 Minimum inner margin: 0.71 inch (18 mm) for 12-cm and 8-cm CD/DVD
- 2 Inner reduced print quality area: 1.69 inches (43 mm) for 12-cm and 8-cm CD/DVD
- 3 Outer reduced print quality area: 4.57 inches (116 mm) for 12-cm CD/DVD; 2.99 inches (76 mm) for 8-cm CD/DVD
- 4 Maximum outer margin: 4.72 inches (120 mm) for 12-cm CD/DVD; 3.15 inches (80 mm) for 8-cm CD/DVD

Parent topic: [Technical Specifications](#)

## Ink Specifications

**Note:** This product was originally designed to work with genuine Epson inks. Your product may not function properly if you use other types of ink and may affect Epson's warranty.

The included ink bottles must be used for printer setup and are not for resale. The printer ships with full ink bottles and part of the ink from the first bottles is used to charge the print head. Yields vary considerably based on images printed, print settings, paper type, frequency of use, and temperature.

The ink bottles that came with your printer have a lower yield due to the ink charging process. This process is carried out the first time you turn on the printer and guarantees better performance. Do not load paper before refilling the ink tanks.

<b>Color</b>	Cyan, Magenta, Yellow, Black, Light Cyan, Light Magenta
<b>Ink life</b>	For best results, use up ink within 6 months of removing the seal from an ink bottle
<b>Temperature</b>	Storage: –4 to 104 °F (–20 to 40 °C) 1 month at 104 °F (40 °C) Ink freezes at 5 °F (–15 °C) Ink thaws and is usable after 2 hours at 77 °F (25 °C)

**Parent topic:** [Technical Specifications](#)

**Related concepts**

[Purchase Epson Ink](#)

## Dimension Specifications

<b>Height</b>	Stored: 7.4 inches (187 mm) Printing: 11.3 inches (288 mm)
<b>Width</b>	Stored: 21.5 inches (547 mm) Printing: 21.5 inches (547 mm)
<b>Depth</b>	Stored: 11.4 inches (289 mm) Printing: 22.5 inches (571 mm)
<b>Weight</b> (without ink, power cord, or CD/DVD tray)	13.2 lb (6.0 kg)

**Parent topic:** [Technical Specifications](#)

## Electrical Specifications

**Note:** Check the label on the product for its voltage.

<b>Power supply rating</b>	100 to 120 V 220 to 240 V
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<b>Rated frequency range</b>	50/60 Hz
<b>Rated current</b>	100 to 120 V model: 0.6 A 220 to 240 V model: 0.3 A
<b>Power consumption</b> (100 to 120 V model)	Printing: Approximately 13.0 W (ISO/IEC24712) Ready mode: Approximately 3.3 W Sleep mode: Approximately 1.0 W Power off mode: Approximately 0.2 W
<b>Power consumption</b> (200 to 240 V model)	Printing: Approximately 13.0 W (ISO/IEC24712) Ready mode: Approximately 3.3 W Sleep mode: Approximately 1.2 W Power off mode: Approximately 0.3 W

Parent topic: [Technical Specifications](#)

## Environmental Specifications

<b>Temperature</b>	Operating: 50 to 95 °F (10 to 35 °C) Storage: –4 to 104 °F (–20 to 40 °C) 1 month at 104 °F (40 °C)
<b>Humidity</b> (without condensation)	Operating: 20 to 80% RH Storage: 5 to 85% RH

Parent topic: [Technical Specifications](#)

## Interface Specifications

<b>Interface type</b>	Hi-Speed USB (Device Class for computers)
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Parent topic: [Technical Specifications](#)

## Network Interface Specifications

<b>Wireless LAN standard</b>	IEEE 802.11 b/g/n
<b>Wireless security</b>	WPA2-PSK (AES); WPA2 compliant with support for WPA/WPA2 Personal WEP (64/128 bit)
<b>Frequency band</b>	2.4 GHz
<b>Communication mode</b>	Infrastructure mode Ad hoc mode; not supported for IEEE 802.11n

**Note:** Wireless LAN standard complies with either IEEE 802.11 b/g or IEEE 802.11 b/g/n, depending on purchase location.

### Security Protocol

SSL/TLS: HTTPS Server/Client

**Parent topic:** [Technical Specifications](#)

## Safety and Approvals Specifications

<b>United States</b>	Safety: UL60950-1 EMC: FCC part 15 Subpart B class B
<b>Canada</b>	Safety: CAN/CSA C22.2 No. 60950-1 EMC: CAN/CSA-CEI/IEC CISPR 22 Class B

This equipment complies with FCC/IC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines in Supplement C to OET65 and RSS-102 of the IC radio frequency (RF) Exposure rules. This equipment should be installed and operated so that the radiator is kept at least 7.9 inches (20 cm) or more away from a person's body (excluding extremities: hands, wrists, feet and ankles).

**Parent topic:** [Technical Specifications](#)

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## **Default Delay Times for Power Management for Epson Products**

This product will enter sleep mode after a period of nonuse. This is to ensure that the product meets Energy Star standards of energy efficiency. More energy savings can be achieved by setting the time to sleep to a shorter interval.

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